

APPENDIX A

ALCOHOL SERVICE POLICY

The Rogers Centre Ottawa's objective is to service all events in a responsible, courteous, and professional manner. Our management team and staff have been trained to adhere to all liquor laws and will make every effort to maintain a safe environment for our clients and guests. We have put forth the following measures to encourage an enjoyable atmosphere and responsible event:

1. **Compliance with Laws; Promoting Responsible Consumption.** It is the policy of the Rogers Centre Ottawa to serve alcoholic beverages in a professional manner which conforms to the requirements of the law and which is intended to promote responsible consumption.
2. **No Service to Minors; Identification Required for Persons Appearing Under the Age of 30.** No alcoholic beverages may be sold or served to any person under the age of nineteen (19), the legal age for consumption in Ontario. For each purchase transaction, any customer who appears to be age thirty (30) or under must be required to show valid, government-issued photographic identification, which proves that they are not under the legal age for consumption.
3. **Denial of Entry or Refusal of Service** to a visibly intoxicated person or person appearing to be under the influence of drugs. No alcoholic beverages may be sold or served to any person who is visibly intoxicated or appears to be under the influence of drugs.
4. **Per Transaction Serving Limit.** No more than two (2) alcoholic beverages may be sold or served to any customer per transaction.
5. **Portion Limits.** Server may not exceed the following ounces served in single portions:
 - Beer no more than 16oz
 - Wine no more than 5oz or 9oz
 - Liquor no more than 1.5oz
6. **Hours of Service and Sales Cut-Off Times.** The sale or service of alcoholic beverages during hours not authorized by local law is prohibited. Alcohol service times at the Rogers Centre Ottawa are 9:00AM-1:00AM. Service of Alcohol will cease 30min prior to the end of the function. A "Last Call" announcement will not be made prior to the bar closing.
7. **Signage.** Signage will be displayed at all points of sale notifying customers of key components of this Policy.
8. **Food Service.** Food and non-alcoholic beverages must be available to guests when alcohol is served.
9. **Shots of Alcohol.** Shooters or doubles will not be served.
10. **Designated Driver Program.** Designated Drivers over the age of 19, who identify themselves as such will receive complimentary non-alcoholic beverages at the bar upon request.

*This is our standard policy which has been designed to ensure safety and enjoyment of all guests. Please note the Rogers Centre Ottawa reserves the right to modify this policy at any time before or during the event, without advanced notice. Service may be terminated early at the discretion of the on-site Manager.

Client Signature & Date

Rogers Centre Representative & Date