

#### **GES Customs Services**

GES is proud to offer our clients a one-source solution for Customs and Transportation service

#### **Reliable and Efficient Service**

Experienced and reliable staff you can depend on who specialize in Tradeshow Customs procedures

Personnel are accessible at all times

#### Value Added Service

Save time and money by making fewer calls

#### **Personalized Service**

Telephone, email and fax communication Forms and instructions for completion in all Exhibitor Service Kits One-on-one Customs consultation to assist all exhibitors with their specific needs

#### **On-Site Representation**

GES Customs Services representatives will be on site from the beginning of move-in and throughout the event until the last shipment leaves the tradeshow floor

#### Before you ship, contact GES

Please contact GES using one of these convenient options:

- Email: CanadaWestLogistics@ges.com
- Phone: 403-243-2212
- Toll free: 800-636-8235
- Fax: 403-243-3868

### Leave all your shipping, customs clearance and furniture rentals to GES.





#### CUSTOMS SIMPLIFIED TIPS FOR SHIPPING ACROSS THE BORDER





### WELCOME TO CANADA

Canada is very proud to open its doors and borders to International Conventions, Meetings and Tradeshows. Like all countries, we have rules and regulations with respect to crossing the border and they are controlled and administered by Canada Customs, an official agency of the Revenue Department of the Canadian Government.

GES Customs Brokerage Services can help you make exhibiting across the border a simple and straightforward two-way experience for your people, products and display equipment. The following pages contain information and forms to assist you in that process by explaining what and when things have to be done.

#### **1. Use Official Suppliers**

It is beneficial for exhibitors to use the official suppliers selected for the show (i.e. GES Customs Brokerage Services and GES Logistics).

#### 2. Complete Customs Documents

Complete all mandatory and necessary documents and fax copies to our GES office prior to shipping. Send all originals with the shipment and bring 2 copies to the show.

#### 3. Ship on Time

Have materials shipped to arrive 7 days prior to move-in and consolidate shipments to reduce costs. GES Logistics is the recommended transportation carrier. All shipments must be paid for in advance. We do not recommend shipping by parcel carriers or by mail.

#### 4. Hand Carrying or Private Vehicle

Notify GES at least a week in advance if you are bringing goods with you on the plane or crossing the border in a company, rental or personal vehicle.

#### 5. Tracing Service

To assist GES personnel in locating your exhibit freight please bring a record of the shipment "Tracking Number" provided by GES Logistics or your carrier. Our personnel have the knowledge and connections to expedite your shipment to the show site as quickly as possible.

#### 6. Changes & Return Shipments

Notify GES Customs Brokers immediately of any change(s) to what is being shipped, quantities, addresses, etc., as well as what materials will be returned to the U.S. and provide the correct return address.

#### 7. Communicate with GES CUSTOMS/LOGISTICS Contacts

GES will be in touch with you starting 3-4 weeks prior to the event and will have staff on site or on call during move-in, show days, and move-out. Exhibitors will be provided with cell phone numbers for 24-hour, 7-days-a-week access to your GES CUSTOMS and LOGISTICS contacts.



#### **Customs / Transportation Order Form**

#### All orders are governed by the GES Payment Policy and GES Terms & Conditions of Contract as specified in this Exhibitor Services Manual.

GES Customs Brokerage Services are powered by TWI Exhibition Logistics, Inc. The purpose of this form is to authorize TWI Exhibition Logistics, Inc. ("TWI"), located at 7145 West Credit Avenue, Building 1, Unit 101A, Mississauga, ON L5N 6J7 (Business Number 129144481RM0001), a Customs Broker licensed under the Customs Act, to act as my true and lawful attorney to transact on my behalf all matters relating to the import and export of goods. Such business may include, but is not limited to, the following:

- 1. The release of and accounting for goods, document and data preparation, payment of, and refund, of all government duties, taxes, and levies in respect of
  - imported and exported goods released or to be released; 2. The transportation, warehousing, and distribution of such goods;
- The transportation, warehousing, and distribution of such goods;
   Accessing Business Number import/export account(s) information

In signing this form, I grant TWI full power and authority to appoint a sub-agent, where required, and to transact business at the customs office(s) located in all CBSA offices in Canada on our behalf. This authority is granted for all shipments in relation to this event and/or shipment(s) detailed below:

#### Show/Event Name:

#### Services Required (please check one):

	Customs (	Clearance and Transporta	tion 🛛 Customs Clearar	nce Only		[	Transportation Only					
	Company	Name <sup>.</sup>			Company I	Name <sup>.</sup>		Booth #:				
· -	IRS #:			- o	Facility Na			2004.1				
- ju	Address:			- Info	Address:							
er												
Shipper Info	City:	State/Prov:	Zip/Post:	Delivery	City:		State/Prov:	Zip/Post:				
Shi	Contact N	ame:	Tel:		On-site Co	ntact:		Cell:				
	E-mail:		Fax:		E-mail:							
Freight Info	Company	☐ No Return Shi Name:	pment 🔲 Same as Shipper		Company I			☐ Same a	s Shipper			
g-	IRS #:			Info	Importer #	(if applicat	ole):					
ie -	Address:			- 🗔 -	Address:							
	City:	State/Prov:	Zip/Post:	Billing	City:		State/Prov:	Zip/Post:				
Return	Contact N		Tel:		Contact Na	ame:		Tel:				
~ ~	E-Mail:		Fax:		E-mail:			Fax:				
-			Terms of Payment and Secu	urity Don	ocit - MUSI							
	Charge to	: 🗌 Visa	MasterCard				FLETED					
ayment Info												
- <del>1</del>	Cardholder Name: CVV Number: (3 digit number)								git number)			
- ue	Credit Card Number: Expiry Date:											
Payı	I hereby aut	norize use of this card for payme	ent of services relative to this form.									
	Cardholde	er Signature:		Da	ite:							
-		0										
		and a constant late		Pick-up	Info.							
-		me & Contact Info:		(if using any carrier other than G Date) Available for Pick-up Between: (Times/Hou								
-	Ready for		(L □ No				ween.	,	mes/Hours)			
-												
-			Commodity Info. **NOTE: Service	ce will be ch	arged on ACT	UAL weight &	& dimensions**					
ę	# of Pieces	Type of Pieces (Box/Crate/Skid, etc.)		Length	Width	Height		Per Piece	Total			
Shipment Info	110000	(Dox/orace/orac, etc.)	@ Dimensions (Inches) Each	Longth	That	noight	@ Weight (lbs) Each	1 01 1 1000	Total			
- Jer			@ Dimensions (Inches) Each				@ Weight (lbs) Each					
nd -			@ Dimensions (Inches) Each				@ Weight (lbs) Each					
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_		Total Service Re	equired: One	Way	Round	Trip	Т	otal Weight:				
_		Requested Service	e Level: 🗌 Time	e Critical	🗌 3-5 Da	ay	Ground					
		Additional Services Re	equired: 🗍 Lift G	Sate	🗌 Inside	Pick Up/D	elivery 🗍 Weekend	Pick Up/Deliv	ery			
Shii	omont T	orms & Condition	ne l									

#### Shipment Terms & Conditions

lease

Sign

GES assumes no responsibility for shipments left in booth by exhibitor. All materials are subject to final count and correction at time of actual removal from booth. Shipper hereby designates GES as its agent for tendering shipments to carrier, GES reserves the right to reroute any outgoing shipment via an alternate carrier in the event the requested carrier fails to pick up the shipment by established carrier check-in deadline. GES assumes no responsibility for misdirected shipments as a result of old shipping labels which remain on containers. It is the shipper's responsibility to state the national motor freight classification commodity description, otherwise shipment shall be described as exhibition materials.

1) GES shall not be responsible for damage to uncrated materials improverly packed, or concealed damage. 2) GES shall not be responsible for loss, theft, or disappearance of exhibitors material after same has been delivered to exhibitor's booth. 3) GES shall not be responsible for loss, theft, or disappearance of materials before they are picked up from exhibitor's booth for reloading after the show. Bill of Lading covering outgoing shipments, which are furnished by GES to exhibitors, will be checked at time of actual pick-up from booth and corrections made where discrepancies occur. 4) GES shall not be responsible for any loss, damage, or delay due to fire, acts of God, strikes, lockouts or work stoppages of any kind, or to any causes beyond its control. 5) GES's liability shall be limited to the physical loss or damage to the specific article which is lost or damaged, and in any event GES's maximum liability shall be limited to \$0.30 per pound per article with a maximum liability of \$50.00 per item, or \$1,000.00 per shipment, whichever is less. 6) GES shall not be liable to any extent whatsoever for any actual, potential, or assumed losses of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same. 7) The consignment or delivery of a shipment to GES by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth. Exhibitor is responsible to declare all hazardous materials and abide by all federal, state and local laws.

#### Order Authorization \*\* NOTE: Original Signature Required \*\* Return to GES by fax: (403) 243.3868 or by email: exhibitorserviceswest@ges.com

This order is placed with the specific understanding that we are engaging GES, powered by TWI, as our agent. TWI performs customs services pursuant to its "Trading Conditions Applicable to Customs Services" as published online at http://www.twiglobal.com/twicancustomsterms.pdf . The foregoing terms, respectively, limit the liability of TWI and provide for time limits for making claims and filing suits. Notwithstanding any greater liability under TWI's "Trading Conditions Applicable to Customs Services", the liability of TWI - however founded - for any and all services performed is agreed to hereby be limited to CAD 1000 (One Thousand Canadian Dollars) per transaction or occurrence, whichever is least, and in no event shall TWI be liable for any indirect or consequential damages including but not limited to any loss of profit. We agree to be bound by all Terms and Conditions outlined in this form.





#### **Customs / Transportation Order Form**

#### All orders are governed by the GES Payment Policy and GES Terms & Conditions of Contract as specified in this Exhibitor Services Manual.

GES Customs Brokerage Services are powered by TWI Exhibition Logistics, Inc. The purpose of this form is to authorize TWI Exhibition Logistics, Inc. ("TWI"), located at 7145 West Credit Avenue, Building 1, Unit 101A, Mississauga, ON L5N 6J7 (Business Number 129144481RM0001), a Customs Broker licensed under the Customs Act, to act as my true and lawful attorney to transact on my behalf all matters relating to the import and export of goods. Such business may include, but is not limited to, the following:

The release of and accounting for goods,		

- imported and exported goods released or to be released;
- The transportation, warehousing, and distribution of such goods; 3. Accessing Business Number import/export account(s) information

In signing this form, I grant TWI full power and authority to appoint a sub-agent, where required, and to transact business at the customs office(s) located in all CBSA offices in Canada on our behalf. This authority is granted for all shipments in relation to this event and/or shipment(s) detailed below Show/Event Dates: DATES THE SHOW / EVENT IS BEING HELD

Show/Event Name: NAME OF THE SHOW / EVENT YOU ARE ATTENDING Services Required (please check one):

- Customs Clearance and Transportation
- Customs Clearance Only

Transportation Only

Booth #:

1001

(3 digit number)

Company Name: ABC COMPANY

Company Name: ABC COMPANY

ö	IRS #: 12-3456789	ö	Facility Name: SHOW / EVENT VENUE NAME				
The second se	Address: 123 SOMEPLACE AVENUE	lut	Address: VENUE ADDRESS				
P	SUITE 3	≥ 2					
dd	City: NEW YORK State/Prov: NY Zip/Post: 10093	ive	City: CALGARY State/Prov:	AB	Zip/Post: T0X X0X		
Shi	Contact Name: JOHN SMITH Tel: 555-555-0000	Del	On-site Contact: JANE DOE Cell: 555-5				
	E-mail: JSMITH@ABCCOMPANY.COM Fax:555-555-0001		E-mail: JDOE@ABCCOMPANY.COM				
0	□ No Return Shipment   🗵 Same as Shipper				Image: Same as Shipper		
lufo	Company Name: ABC COMPANY		Company Name: ABC COMPANY				
Ħ	IRS #: 12-3456789	ė	Importer # (if applicable): 123456789RM0001				
eig	Address: 123 SOMEPLACE AVENUE	<u> </u>	Address: 123 SOMEPLACE AVENUE				
Ĕ	SUITE 3	ng	SUITE 3				
5	City: NEW YORK State/Prov: NY Zip/Post: 10093		City: NEW YORK State/Prov:	NY	Zip/Post: 10093		
etu	Contact Name: JOHN SMITH Tel: 555-555-0000		Contact Name: JOHN SMITH		Tel: 555-555-0000		
Ř	E-Mail: JSMITH@ABCCOMPANY.COM Fax: 555-555-0001		E-mail: JSMITH@ABCCOMPANY.COM		Fax: 555-555-0001		

#### Terms of Payment and Security Deposit – MUST BE COMPLETED

MasterCard American Express

Cardholder Name: JOHN SMITH

Charge to:

Cardholder Signature:

Payment Info

× Visa

Credit Card Number: 1234 5678 9123 4567

Smith

I hereby authorize use of this card for payment of services relative to this form.

ohn

CVV Number: 123 Expiry Date: 07/22

Date: OCTOBER 5, 2018

#### Pick-up Info Carrier Name & Contact Info: TRANSPORTATION COMPANY & CONTACT PHONE / E-MAIL (if using any carrier other than GES) Available for Pick-up Between: 8:00 AM - 4:00 PM Ready for Pick-up: MM/DD/YYYY (Date (Times/Hours) 🗙 No Loading Dock: □ Yes Must Deliver By: MM/DD/YYYY H:MM AM/PM - H:MM AM/PM (Date & Time)

		С	ommodity Info. *	*NOTE: Service	will be charc	ed on ACTU	AL weight &	dimensions**		
- ulo	# of Pieces	Type of Pieces (Box/Crate/Skid, etc.)			Length	Width	Height		Per Piece	Total
Ē	2	BOXES	@ Dimensions (Ir	nches) Each	23	23	48	@ Weight (lbs) Each	56	112
Jer _	1	SKID	@ Dimensions (Ir	nches) Each	48	48	48	@ Weight (lbs) Each	400	400
ng _			@ Dimensions (Ir	nches) Each				@ Weight (lbs) Each		
ių –			@ Dimensions (Ir	nches) Each				@ Weight (lbs) Each		
			@ Dimensions (Ir	nches) Each				@ Weight (lbs) Each		
-	3	Total Service Rec		🗌 One W	Vay [	Round <sup>-</sup>	Trip	Tota	l Weight:	512
		Requested Service Level: Additional Services Required:		☐ Time ( ⊠ Lift Ga		3-5 Day Inside Pick Up/Delive		Ground	Pick Up/Delive	erv

#### Shipment Terms & Conditions

GES assumes no responsibility for shipments left in booth by exhibitor. All materials are subject to final count and correction at time of actual removal from booth. Shipper hereby designates GES as its agent for tendering shipments to carrier. GES reserves the right to reroute any outgoing shipment via an alternate carrier in the event the requested carrier fails to pick up the shipment by established carrier check-in deadline. GES assumes no responsibility for misdirected shipments as a result of old shipping labels which remain on containers. It is the shipper's responsibility to state the national motor freight classification commodity description, otherwise shipment shall be described as exhibition materials.

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#### Order Authorization \*\* NOTE: Original Signature Required \*\* Return to GES by fax: (403) 243.3868 or by email: exhibitorserviceswest@ges.com

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We agree to be bound by all	lerms and Conditions outlined in this form.	

	JOHN SMITH	CEO	
	This form was completed by (please print full name)	Title	
Please Sign	×John Smith	OCTOBER 5, 2018	
- 5	Ашпонzeu әідпаште	Date	4880



## **GES** Private Vehicle Border Crossing & ACE E-Manifest Information



-		CANADA	
	Estimated Date of Arrival:	Estimated Time	of Arrival:
Border Crossing Info.	Port of Crossing into Canada: Pacific Highway (Surrey, BC) Huntingdon (Abbotsford, BC) Kingsgate, BC Coutts, AB North Portal, SK	☐ Blue Water Bridge (Sarnia, ON) ☐ Ambassador Bridge (Windsor, ON) ☐ Peace Bridge (Fort Erie, ON)	clearances. If your port of crossing is not listed, please contact TWI.  Thousand Islands Bridge (Lansdowne, ON) Lacolle, QC Woodstock, NB International Avenue Bridge (St. Stephen, NB) Other ( <u>must be verified by TWI</u> ):
ů. S		USA	
<b>3order</b>	Estimated Date of Arrival:	Estimate Time o	f Arrival:
	Port of Crossing into USA: <ul> <li>Pacific Highway (Blaine, WA)</li> <li>Sumas, WA</li> <li>Eastport, ID</li> <li>Sweetgrass, MT</li> <li>Portal, ND</li> </ul>	☐ Blue Water Bridge (Port Huron, MI) ☐ Ambassador Bridge (Detroit, MI) ☐ Peace Bridge (Buffalo, NY)	learances. If your port of crossing is not listed, please contact TWI.  Thousand Islands Bridge (Alexandria Bay, NY) Champlain, NY (Rouses Point) Houlton, ME International Avenue Bridge (Calais, ME) Other (must be verified by TWI):
Info.	Type of Vehicle (Car, Van, Sem V.I.N. #:	ni-Tractor, Box Truck, etc.):	
Vehicle Info	License Plate #:	State / Province	of Registration:
Veh	DOT # (if applicable):	State / Howned	
Trailer Info.	Type of Equipment (Semi-Truck V.I.N. #: License Plate #: DOT # (if applicable):	x Trailer, Flatbed, etc.): State / Province	of Registration:
		Data of Dirthy	
	Full Name: Gender:	Date of Birth: Citizenship:	
er Info	Driver's License #:	Expiry Date:	
iver	State / Province of Issue:	Country of Issue	:
D	Passport #:	Expiry Date:	
	Country of Issue:		
	Full Name:	Date of Birth:	
Info	Gender:	Citizenship:	
Passenger Info	Driver's License #:	Expiry Date:	
sen	State / Province of Issue:	Country of Issue	:
Pas	Passport #: Country of Issue:	Expiry Date:	
	**PLEASE ATTACH	HADDITIONAL PASSENGER / CREW INFORMATION	
nfo.		To be completed <u>ONLY</u> if applicabl	e
5	Standard Carrier Alpha Code (S	SCAC):	

Carriel Shipment Control Number (SCN):

Trip Number:



# **COMMERCIAL INVOICE / PACKING LIST**

## VI C CANADA Delivering First Class Service Every Time

powered by:

		*REMARKS	("X" each item)	*A – TEMPORARY IMPORT	□ kg □ lbs *B – PERMANENT IMPORT	*C – GIVEN AWAY / SOLD	
1 Summer		Shipped To: 🔲 Adv. Whse 🔲 Show Site			kg D lbs		
	Shipped Via:	Shipped To:	IRS #:	Pieces:	Weight:	Currency:	Ship Date:
	Consignee (Ship To):						
	Shipper:						

# of	Type of	Otv	Description of Contents	Origin	Weight in Ibs		Dimensions (Inches)	CBM	M	Ř	Remarks*	Value	ue
Pieces	Pieces		Please include Brand Name & Model # for all electronic equipment.	)	(Ibs/kg)	_		Т		A TEMP	B C PERM PROMO	Unit Value	Total Value
** FOB (F	neog uO ee.	1) VALUE:	**EDR (Free On Board) VAULE: indicates the cost of ecode including all transcontation and incurance costs un to the oct of denarture: the "Drice Daid"	cets up to th	e nort of den	" odt : on iteo	"bied poind"					**EOR \\Allif.	

INSURANCE: FREIGHT CHARGE: \*\*TOTAL CIF VALUE:

\*\*CIF (Cost, Insurance, and Freight) VALUE: indicates the value of the goods including freight and insurance from the port of departure; FOB Value + Insurance + Freight

The shipper hereby authorizes GES, TWI, and their agents, in his name and behalf, to prepare any export documentation, to sign and accept any documents relating to said shipment and forward this

shipment in accordance with the GES or TWI conditions of carriage. The values listed on this document represent fair-market value, and proof of valuation can and will be provided upon request.

TEMPORARY IMPORT VALUE: PERMANENT IMPORT VALUE:

Signature:

Date:

9/18

ES
5

# **COMMERCIAL INVOICE / PACKING LIST**

VI C CANADA Delivering First Class Service Every Time

powered by:

	ANY	123 SOMEPLACE AVENUE, SUITE 3	NY		
Shipper:	ABC COMPANY	123 SOMEP	NEW YORK, NY	10093	

JOHN SMITH - 555-555-0000

C/O NAME OF THE SHOW/EVENT

VENUE NAME VENUE ADDRESS

ABC COMPANY, BOOTH# 1001

Consignee (Ship To):

\*B – PERMANENT IMPORT \*C – GIVEN AWAY / SOLD \*A – TEMPORARY IMPORT

× Ibs

USD

512

10/5/2018

Ship Date: Currency: Weight: Pieces: IRS #:

("X" each item)

\*REMARKS

Shipped Via: TRANSPORTATION COMPANY NAME

□ Adv. Whse 🕱 Show Site

Shipped To:

12-3456789

ONSITE CONTACT NAME & CELL PHONE #

	Twne of		:			Weight	Dir	Dimensions	S			Ran	Ramarke*		anleV	
	Diacor	Qty	Description of Contents	ents	Origin	in Ibs	)	(Inches)		CBM	HTS				אמותנ	
rieces	rieces		Please include Brand Name & Model # for all electronic equipment.	electronic equipment.		(Ibs/kg)	_	W	н			A TEMP PE	B C PERM PROMO	Mo Unit Value	alue	Total Value
-	SKID	-	DISPLAY BOOTH		NSA	200	48	48	48	1.81	9403.20	$\times$		10,0	10,000.00	10,000.00
		2	55" LED TV'S - LG MODEL# 55EG9100	EG9100	CHINA	50					8528.72	X		7	700.00	1,400.00
		2	METAL TV STANDS	<b>←</b>	JAPAN	75					9403.20	X			200.00	400.00
~	BOX	1000	1000 ADVERTISING LITERATURE		NSA	75	23	23	48	1.81	4911.10		×	~	0.05	50.00
		400	400 BALL POINT PENS		CHINA	10					9608.10		$\times$		0.15	60.00
~	BOX	200	200 CATALOGS	Electronic Equipment	NSA	100					4911.10		<u>へ</u>		1.00	200.00
		7	POSTERS MIIST INC	MUST include Brand	ASU	7					4911.91	- \	$\overline{\times}$		15.00	30.00
		· \_	Name & Model #.	Model #.			1									_
																_
			Each commodity MUST be listed				/							<u> </u>		_
on it's o	wn lir	Je; Pl	on it's own line; Please <u>DO NOT</u>					/			•		-	-		
group it	ems.	Also	group items. Also, please note					_				les nec	d to	reflect ti	he cosi	Values need to reflect the cost of goods
that vag	iue de	scrip	that vague descriptions, such as	1		Ind	icate	Indicate the Country of	uno,	trvo		ce paic	, or	the sellin	ng pric	(price paid), or the selling price of goods
"Give A	ways"	- Lo	"Give Aways" or "Trade Show			Na I	nufa	Manufacture / where the	/ wh	lere t	e	e pay:	able)	; whicher	ver is ç	(price payable); whichever is greater. \$0
Sample	" will	<b>S</b>	Samples" will NOT be accepted.			006	ods a	goods are made.	de.			es will	2	values will NOL be accepted.	pted.	
									H				_		_	

\*\*FOB (Free On Board) VALUE: indicates the cost of goods, including all transportation and insurance costs up to the port of departure; the "Price Paid"

12,920.00	**TOTAL CIF VALUE:
700.00	FREIGHT CHARGE:
80.00	INSURANCE:
12,140.00	**FOB VALUE:

\*\*CIF (Cost, Insurance, and Freight) VALUE: indicates the value of the goods including freight and insurance from the port of departure; FOB Value + Insurance + Freight

The shipper hereby authorizes GES, TWI, and their agents, in his name and behalf, to prepare any export documentation, to sign and accept any documents relating to said shipment and forward this shipment in accordance with the GES or TWI conditions of carriage. The values listed on this document represent fair-market value, and proof of valuation can and will be provided upon request.

Date: John Smith Signature:

> TEMPORARY IMPORT VALUE: 11,800.00 PERMANENT IMPORT VALUE: 340.00

10/5/2018



#### Textile Manufacturer Info.



Description of Article:	Country of Origin:
Manufacturer Information (original manufacturer in country of	f origin)
Name:	
MID# or Address:	
Description of Article:	Country of Origin:
Manufacturer Information (original manufacturer in country of	f origin)
Name:	
MID# or Address:	

Description of Article:	Country of Origin:

Manufacturer Information (original manufacturer in country of origin)

Name:		
MID# or Address:		
-		
-		

#### **Limits of Liability and Responsibility**

All orders are governed by the GES Payment Policy and GES Terms & Conditions of Contract as specified in this Exhibitor Services Manual.

#### The Green Industry Show and Conference

Discount Deadline Date:

Calgary Stampede - BMO Centre, Hall C November 14-15, 2019

October 29, 2019

1. GES CANADA Exposition Services herein known as GES and its subcontractors shall not be responsible for damage to uncrated materials; materials improperly packed, glass breakage or concealed damage.

2. Relative to inbound shipments, there may be a lapse of time between the delivery of shipment(s) to the booth by GES or its subcontractors and the arrival of the Exhibitor's representative at the booth. Similarly, relative to outgoing shipment(s), it is possible that there will be a lapse of time between the completion of packing and the actual pick-up of materials from the booth for loading onto a carrier. It is understood that during such times the shipment(s) will be left in the booth unattended.

Therefore, it is agreed that GES and its subcontractors are not responsible for the loss or disappearance of Exhibitor's materials after the same have been delivered to Exhibitor's booth, nor are GES and its subcontractors responsible for Exhibitor's materials before they are picked up from the Exhibitor's booth for loading after the show. Consequently, all bills of lading covering outgoing shipment(s) submitted to GES or its subcontractors by Exhibitor will be checked at the time of pick-up from the booth and corrected where discrepancies exist.

3. GES and its subcontractors shall not be held liable for any damage incurred during the handling of equipment requiring special devices to properly load, place or reload unless advance notice has been given to GES in time to obtain the proper equipment.

4. GES and its subcontractors shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.

5. GES and its subcontractors shall not be responsible for ordinary wear and tear in handling of equipment, nor for loss or damage due to fire, theft, windstorm, water, vandalism, acts of God, mysterious disappearance or other causes beyond their control.

6. It is understood that GES and its subcontractors are not insurers. Insurance, if any, shall be obtained by the Exhibitor. Amounts payable to GES hereunder are based on the scope of the liability as herein set forth and are unrelated to the value of the Exhibitor's property. It is further understood and agreed that GES and its subcontractors do not provide for full liability should loss or damage occur. It is agreed that if GES or its subcontractors should be found liable for loss or damage to Exhibitor's equipment, the liability shall be limited to the specific article that was physically lost or damaged. Such liability shall be limited to a sum equal to \$0.30 per pound per article, with a maximum liability of \$50.00 per item or \$1,000.00 per shipment, whichever is less, as agreed upon damages and exclusive remedy. Provisions of this paragraph shall apply if loss or damage, regardless of cause or origin, results directly or indirectly to property through performance services to Exhibitor's or from negligence, active or otherwise, by GES, its subcontractors or their employees.

7. GES and its subcontractors shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues or for any collateral costs that may result from any loss or damage to Exhibitor's materials which may make it impossible or impracticle to exhibit same.

8. Claims for loss or damage must be submitted to GES by the close of the show. No suit or action shall be brought against GES or its subcontractors more than one year after the cause of action.

9. The Exhibitor agrees, in connection with the receipt, handling, temporary storage and reloading of its materials, that GES and its subcontractors will provide these services as Exhibitor's agent and not as bailee or shipper. If any employee of GES or its subcontractors shall sign a delivery receipt, bill of lading or other document, we agree that GES or its subcontractor will do so as the Exhibitor's agent, and the Exhibitor accepts the responsibility thereof.

10. GES and its subcontractors shall not be liable for shipments received without receipts, freight bills or specified unit counts on receipts or freight bills, such as a courier or van lines. Such shipments will be delivered to booth without guarantee of piece count or condition.

11. Empty container labels will be available at the GES Service Centre. Affixing the labels is the sole responsibility of the Exhibitor or its representative. It is understood that these labels are used for EMPTY STORAGE ONLY, and GES and its subcontractors assume no responsibility for loss or damage to contents while containers are in storage or for mislabelled containers.

12. In order to expedite removal of materials from the show site, GES shall have the authority to change designated carriers, if such carriers do not pick up on time. Where no disposition is made by the Exhibitor, materials will be taken to a warehouse to await Exhibitor's shipping instructions, and the Exhibitor agrees to be responsible for payment of charges relating to such handling at the warehouse. GES assumes no liability as a result of such re-routing or handling.

13. The Exhibitor agrees, in the event of a dispute with GES or its subcontractors relative to any loss or damage to any of your materials or equipment, that the Exhibitor will not withhold payment in any amount due to GES for material handling services or any other services provided by GES or its subcontractors as an offset against the amount of the alleged loss or damage. Instead, the Exhibitor agrees to pay GES prior to the close of the show for all such charges and further agrees that any claim the Exhibitor may have against GES or its subcontractors shall be pursued independently by the Exhibitor as a completely separate transaction to be resolved on its own merits.

The consignment or delivery of a shipment to GES or its subcontractors by an Exhibitor or by any shipper on behalf of the Exhibitor shall be construed as an acceptance by such Exhibitor (and/or other shipper) of the terms and conditions set forth in Sections 1 through 13 above.

Be sure your materials are insured from the time they leave your firm until they are returned after the show. It is suggested that Exhibitors arrange all risk coverage. This can usually be done by riders to existing policies. Contact your insurance representative. Be sure your liability insurance is in effect during transit and return of your materials, during storage and at show site.

