

SHOWTECH POWER & LIGHTING is proud to be the exclusive supplier of rental lighting, temporary electrical, sign/banner hanging and mechanical services at the Toronto Congress Centre. SHOWTECH looks forward to working with you and hopes that your show experience is a success.

SERVICES WE OFFER:

For your convenience, **SHOWTECH POWER & LIGHTING** is pleased to offer the following services:

- Rental Lighting
- Temporary Electrical Services
- Sign & Banner Hanging (as per Show Management's Rules & Regulations)
- Mechanical Services (such as compressed air, water lines, drains, etc.)

PRICING:

- **Discount Pricing:** To take advantage of our Discount Price, all completed forms and full payment must be received on or before
- **Regular Pricing:** Regular Prices will be charged after the Discount Price date has passed and up until the first day of show move-in. The date range for placing orders at the Regular Price is
- **On Site Pricing:** All orders received beginning on the first day of show move-in through the completion of the event, will be subject to On Site Pricing.

PAYMENT:

SHOWTECH POWER & LIGHTING accepts payment by VISA, MasterCard and American Express. Cheques will be accepted if received by the Discount Price date. Please note that all exhibitors are responsible for payment of the applicable sales tax for the event in which they are participating.

ONLINE ORDERING:

Please visit <u>www.showtech.ca</u>, choose the "Online Ordering" tab and follow the on-screen instructions. Please note that not all shows are available for online ordering. If your search for an upcoming show does not produce any results, please complete the attached order forms and return them to the fax number listed at the top of the forms.

If you need assistance or require additional information, please contact one of our Customer Service Representatives at 905.283.0550.



ELECTRICAL

- 1. The Toronto Congress Centre voltages are 600/120/208 volts 3 phase. Please check with your technical coordinator to see if your machines are compatible with these voltages. If so, you will save on costs.
- 2. All other voltages are available from SHOWTECH with the use of a transformer. Transformers must be placed within your booth space so please allow for the transformer when you do your space plan/layout. Approximate size can be provided by SHOWTECH (see below for contact info).
- 3. Transformers will be required on 208 volt connections greater than 30 amps.
- 4. 600 volt connections do not require a transformer.
- 5. The Toronto Congress Centre does not have floor ports.
- 6. Power will be distributed by SHOWTECH from exterior walls, columns (in some buildings) and cable drops from the ceiling.
- 7. If you have an Island booth, please indicate a main power drop location on SHOWTECH's Booth Layout Form and submit the form with your Electrical Order Form. We will distribute under carpet outlets from that location.

Ontario's Electrical Safety Authority (ESA) requires that all machinery that will be displayed and/or powered up during an event must be approved by the ESA before show opening. Exhibitors are responsible to obtain "Permission to Show/Energize" from the ESA directly. SHOWTECH cannot apply or be responsible for this permission. To obtain the ESA "Permission to Show/Energize", go to http://www.esasafe.com/contractors/worker-safety/product-review/product-approval-requirements to apply for permission/approval from the ESA. **Apply as soon as possible to avoid onsite complications**.

MECHANICAL

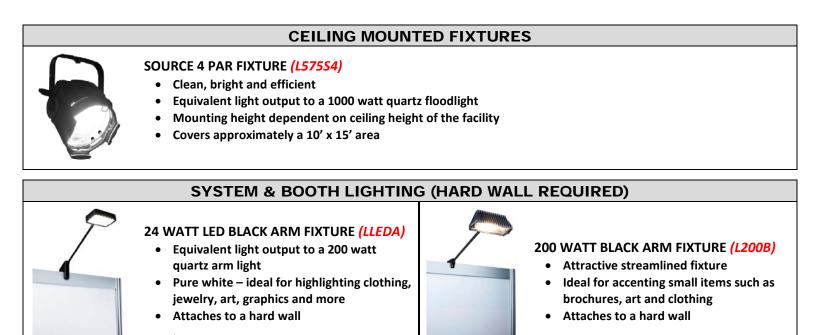
- 8. Compressed air pressure is approximately 110 PSI and available anywhere in the facility by ordering from SHOWTECH. Please use the SHOWTECH's Mechanical Order Form to order this service.
- 9. The Toronto Congress Centre does not have floor ports.
- 10. Air lines are distributed by SHOWTECH from exterior walls, dropped from the ceiling or from columns (in some buildings).
- 11. Only ½" air lines can be run under carpet in booths.
- 12. If you are in an island booth, please indicate a main air drop location on SHOWTECH's Booth Layout Form and submit with your Mechanical Order Form. SHOWTECH will distribute any under carpet requirements from that location.
- 13. Water pressure is approximately 50 PSI and available anywhere in the facility by ordering from SHOWTECH's Mechanical Order Form.
- 14. If you require hot water for your booth, an electric hot water tank will need to be installed by SHOWTECH within your booth space. Please plan accordingly and notify us in the Special Requirements space on the bottom of the SHOWTECH Mechanical Order Form or call for assistance (416.244.4899).
- 15. Natural gas is available in various locations within the facility. Please check with SHOWTECH (416.244.4899) or Show Management, as soon as possible, if you require Natural Gas.
- 16. Sanitary floor drains are located in various locations within the facility. Please check with SHOWTECH (416.244.4899) or Show Management, as soon as possible, if you require a drain connection.

SHOWTECH POWER & LIGHTING contact information: 416.244.4899



5675 McLAUGHLIN RD., MISSISSAUGA, ON L5R 3K5 P: 905.283.0550 F: 905.283.0551 TOLL-FREE: 1.855.746.9832 SITE OFFICE: 416.244.4899

SHOWTECH is pleased to offer the rental lighting options listed below. Adding additional lighting to your booth creates a dramatic visual impact when done right!



SYSTEM & BOOTH LIGHTING (FASCIA OR HARD WALL REQUIRED)

3' TRACK COMPLETE WITH 3 – 24 WATT LED FIXTURES (LT3150)

- Equivalent light output to a 450 watt quartz floodlight
- Ideal for fascia lighting
- Clean and attractive lighting system
- Pure white light, excellent way to accent any product
- Attaches to a fascia or hard wall

FLOOR LIGHTING



- 2 24 WATT LED FIXTURES ON AN 8' TELESCOPIC STAND (L2150)
 - Equivalent light output to a 400 watt halogen bulb
 - Pure white light with clean lines.
 - Excellent way to highlight a focal point in your booth
 - Lamps are mounted on a sturdy cross bar with a 140 degree tilt
 - For optimum lighting, fixture is placed in the front corner of booth
 - Covers approximately an 8' x 8' area

ONLINE ORDERS: PLEASE VISIT WWW.SHOWTECH.CA, CHOOSE THE "ONLINE ORDERING" TAB AND FOLLOW THE ON-SCREEN INSTRUCTIONS.





RENTAL LIGHTING ORDER FORM

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SHOW:		DISCOUNT PRICE VALID UNTIL:	
JOB:	DATES:	REGULAR PRICE VALID:	

ORDERS PLACED ON SITE (I.E. DURING MOVE-IN) WILL BE CHARGED 10% ADDITIONAL TO THE REGULAR PRICE

EXHIBITOR INFORMATION	PAYMENT DETAILS			
ВООТН #:	UISA MasterCard American Express			
COMPANY:	Cheque (payable to SHOWTECH)			
ADDRESS:				
CITY: PROV/STATE: CODE:	EXPIRY DATE:/ CODE:			
E-MAIL:				
PHONE: FAX:	CARDHOLDER NAME			
	CARDHOLDER SIGNATURE I AUTHORIZE CHARGING ANY UNPAID BALANCE TO MY CREDIT CARD.			
PAYMENT INFORMATION				
This is your official receipt/invoice. Orders will only be accepted if paid in full. Incomplete				
accepted by the Discount Price deadline date. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Discount Pric deadline date. Bank transfers please request the Electronic Funds/Wire Transfer Form. Bank fees will be charged for this service.				

All SHOWTECH rental lighting includes power to operate our lights. If you require power for other items in your booth (i.e. TVs, computers, displays, etc.) please place a separate order using the Electrical Order Form.

	CEILING MOUNTED FIXTURES										
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT							
	SOURCE 4 PAR FIXTURE (L575S4)	\$305.00	\$427.00								

	SYSTEM & BOOTH LIGHTING (HARD WALL REQUIRED)									
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT						
	24 WATT LED BLACK ARM LIGHT FIXTURE (LLEDA)	\$103.00	\$144.00							
	200 WATT QUARTZ BLACK ARM LIGHT FIXTURE (L200B)	\$97.00	\$136.00							

	SYSTEM & BOO (FASCIA OR HARD)					FLOOR LI	GHTING		
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT	QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	3' TRACK COMPLETE WITH 3 – 24 WATT LED FIXTURES (LT3150)	\$210.00	\$294.00			2 – 24 WATT LED LIGHTS ON A 8' TELESCOPIC STAND (L2150)	\$132.00	\$185.00	

	SUB-TOTAL:	\$
QUOWTECH office use only	+13% HST APPLICABLE ON ALL ITEMS:	\$
SHOWTECH OTTICE LOS	TOTAL AMOUNT PAYABLE - CANADIAN FUNDS:	\$
		HST #: R104060264

ONLINE ORDERS: PLEASE VISIT WWW.SHOWTECH.CA, CHOOSE THE "ONLINE ORDERING" TAB AND FOLLOW THE ON-SCREEN INSTRUCTIONS.

FAX/EMAIL ORDERS: PLEASE RETURN COMPLETED ORDER FORMS VIA FAX OR EMAIL TO



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HELPFUL HINTS

- Borrowing power from an adjoining booth is NOT permitted. Sharing your neighbour's power may overload the circuit.
- All equipment must be approved for use by a recognized certification agency (i.e. CSA, ULC). Approval markings can be found on the rating nameplate located on the back or bottom of the equipment.
- Check the equipment rating nameplate on the bottom or back of your equipment to determine your total electrical needs.
- Order 24-hour outlets if you require your power to remain energized overnight (i.e. for refrigerators, freezers, fish tanks, etc).
- All equipment must have a 3-wire grounded cord, minimum of #14 gauge wire.
- A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment/devices within 6 feet of a water/liquid source.

POWER SUPPLIED	AT BACK OF BOOTH				
1500 WATT, 120 VOLT DUPLEX OUTLET (E1500)	15 AMP, 120 VOLT OUTLET <mark>(E15A)</mark>				
Approximately 12 amps	 Standard office/home outlet with 1 plug 				
 Standard office/home outlet with 2 plugs 					
24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024)	20 AMP, 120 VOLT OUTLET <mark>(E20A)</mark>				
 Standard office/home outlet with 2 plugs 	 Standard office/home outlet with 1 plug 				
For equipment requiring continuous power					
SPECIAL UNDERCARPET POWER PLACEM	ENT - BOOTH LAYOUT FORM IS REQUIRED				
· · ·	s specified on your booth layout form. If a layout is not provided,				
SHOWTECH will place the	outlet(s) at our discretion.				
1500 WATT, 120 VOLT DUPLEX OUTLET (E1500U)	15 AMP, 120 VOLT OUTLET (E15AU)				
Approximately 12 amps	 Standard office/home outlet with 1 plug 				
 Standard office/home outlet with 2 plugs 					
24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024U)					
 Standard office/home outlet with 2 plugs 					
For equipment requiring continuous power					
OVERHEAD POWER – BOOTH	LAYOUT FORM IS REQUIRED				
	g, etc. SHOWTECH will drop the power cord(s) from the ceiling to the				
	your booth layout form.				
1500 WATT, 120 VOLT DUPLEX OUTLET (E1500V)	15 AMP, 120 VOLT OUTET <mark>(E15AV)</mark>				
Approximately 12 amps	 Standard office/home outlet with 1 plug 				
Standard office/home outlet with 2 plugs					
24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (<i>E150024V</i>)					
 Standard office/home outlet with 2 plugs 					
For equipment requiring continuous power					
POWER AC	CESSORIES				
15FT EXTENSION CORD (E15)					
Can only be provided if an outlet has also been ordered					
SERVICE CC	DNNECTIONS				
Building Voltage: 120-208-600 volts (other voltages available upon r					
	connector for your equipment. It may be necessary for SHOWTECH to				
place a transformer within your booth space depending on the service	•				
CONTACT SHOWTECH 3 WEEKS PRIOR TO MOVE-IN FOR QUOTATIONS.					

ONLINE ORDERS: PLEASE VISIT WWW.SHOWTECH.CA, CHOOSE THE "ONLINE ORDERING" TAB AND FOLLOW THE ON-SCREEN INSTRUCTIONS.



the TORONTO CONGRESS CENTRE

ELECTRICAL ORDER FORM

5675 McLAUGHLIN RD., MISSISSAUGA, ON L5R 3K5 P: 905.283.0550 F: 905.283.0551 TOLL-FREE: 1.855.746.9832 SITE OFFICE: 416.244.4899

SHC	DW:								DISC VALI				ICE											
JOB	:	DATES:							REGI VALI		AR I	PRI	CE											
	ORDERS PL	ACED ON SITE	(I.E. DU	RING MOVE	-IN) WILL	BE CHAR	GE	D 1	0%	AC	DI.	тю	NA	LI	0 -	тн	E R	EG	ULA	٩R	PRIC	Э		
		EXHIBITOR	INFORM/	ATION									P/	AYI	ME	NT	DE	TA	LS					
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ADD	RESS:							RED			#													
CITY	:	PROV/STA	ATE:	со	DE:													00		I				
E-MA	NL:								CT DF	41C	·			/_				_ UU	JDE.					
PHO	NE:		FAX:				-							C	ARD	HOLI	DER	NAM	E					
CON	TACT NAME:																							
									I AUT	гно	RIZE	CHA						SNAT BALAI		то м	IY CRI	DIT	CARI	D .
Price	is your official receipt/i deadline date. SHOWT ronic Funds/Wire Transfe	ECH reserves the rig	ht to adjust	orders not calcu	ull. Incomplete		ot be																	
	STAN (POWER SUPPLIED	DARD/HOUSEHC						S	PEC												EMEI	ЧΤ		
QTY	DESCRIF		DISCOUN		AMOUNT	QTY								00			DISC			RE	GULA	2	AM	JUNT
	1500 WATT, 120 VOLT (E1500)	DUPLEX OUTLET	\$162.00						TT, 1 (E15			T DI	JPLI	EX				00.00)		80.00	1		
	15 AMP, 120 VOLT DUF (E15A)	PLEX OUTLET	\$193.00	\$270.00			15 AMP, 120 VOLT DUPLEX OUTLET (E15AU) \$23					32.00)	\$3	25.00	1								
	24 HOUR, 1500 WATT, DUPLEX OUTLET <mark>(E15</mark>		\$246.00	\$344.00		24 HOUR, 1500 WATT, 120 VOLT DUPLEX OUTLET (E150024U) \$285.00)	\$3	99.00	ı							
	20 AMP, 120 VOLT OU ⁻	TLET <mark>(E20A)</mark>	\$261.00	\$365.00]																		
		OWER (BOOTH LA	YOUT FOR	M IS REQUIRE	ED)							PO	WE	R A	CC	ES	Sof	RIES	S			_		
	1500 WATT, 120 VOLT (E1500V)		\$200.00	\$280.00		1	15FT	ΓEX	TENS	901	1 CC	RD	(E1	5)			\$2	3.00		\$2	23.00			
	15 AMP, 120 VOLT DUF (<mark>E15AV)</mark>	PLEX OUTLET	\$232.00	\$325.00																				
	24 HOUR, 1500 WATT, DUPLEX OUTLET <mark>(E15</mark>		\$285.00	\$399.00																				
					PECIAL REG			-																
SHO	ding Voltage: 120-208 WTECH can provide th ce required.			ailable upon r	equest). Rat	ings placed	on t	the e	quip															
				SHOWTECH					FOR	QU	ОΤ	ATIC	ONS		OT	_								
AN	IPS/WATTS/HP/KW	VOLTAGE		PHAS	36		QTY QUOTE								AM	OUN	11							
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ONLINE ORDERS: PLEASE VISIT WWW.SHOWTECH.CA, CHOOSE THE "ONLINE ORDERING" TAB AND FOLLOW THE ON-SCREEN INSTRUCTIONS.

FAX/EMAIL ORDERS: PLEASE RETURN COMPLETED ORDER FORMS VIA FAX OR EMAIL TO



SIGN/BANNER HANGING ORDER FORM

5675 McLAUGHLIN RD., MISSISSAUGA, ON L5R 3K5 P: 905.283.0550 F: 905.283.0551 TOLL-FREE: 1.855.746.9832 SITE OFFICE: 416.244.4899

SHOW:		DISCOU VALID U	INT PRICE JNTIL:					
JOB:	DATES:	REGULA VALID:	AR PRICE					
ORDERS PLACED	ON SITE (I.E. DURING MOVE-IN) WILL BE CHAI	RGED 10% AD	DITIONAL TO	THE R	EGULA		E	
EXHI	BITOR INFORMATION		PAYME	ENT DE	ETAILS			
BOOTH #:		UVISA	☐ MasterCa	ard	🗌 Ame	erican	Expres	S
COMPANY:		Cheque	(payable to SHC	OWTECI	H)			
ADDRESS:		CREDIT CARD	#::					

PHONE: FAX:	
	CARDHOLDER NAME
CONTACT NAME:	
	CARDHOLDER SIGNATURE I AUTHORIZE CHARGING ANY UNPAID BALANCE TO MY CREDIT CARD

your official receipt/invoice. Orders will only be accepted if paid in full. Incomplete orders cannot be processed. Company cheques will only be accepted This by the Discount Price deadline date. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Discount Price deadline date. Bank transfers please request the Electronic Funds/Wire Transfer Form. Bank fees will be charged for this service.

SIGN INFORMATION

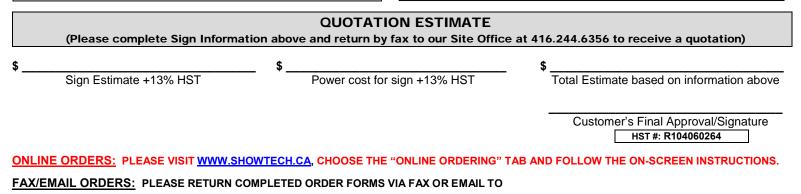
TO RECEIVE A QUOTATION PLEASE COMPLETE THIS SECTION AND FAX TO 416.244.6356 FOR ASSISTANCE CONTACT OUR SITE OFFICE - 416.244.4899

Please check your Exhibitor's Manual for any Show Restrictions and obtain necessary approvals from Show Management PRIOR to requesting a quotation.

ALL SIGNS MUST BE HUNG BY SHOWTECH PRIOR TO AISLE CARPET PLACEMENT. LARGE/HEAVY SIGNS MUST BE INSTALLED PRIOR TO BOOTH SET-UP. IT IS THE EXHIBITOR'S RESPONSIBILITY TO ASSEMBLE SIGNS PRIOR TO BEING HUNG BY SHOWTECH.

NOTE: Upon show closing, Exhibitors must remain in their booths until signage can be removed by SHOWTECH and collected by the Exhibitor. SHOWTECH is not responsible for loss or storage of signage at show completion.

Quantity:	Vertical: (please specif	$\qquad \qquad $
OVERHEAD VIEW OF SI	GN/BANNER LOCATION	PLEASE COMPLETE THE FOLLOWING SECTION
	Back of Booth	1. Shape of sign:
		2. Height from floor to bottom of sign1
		3. Material of sign/s
		4. Power required Amps/Volts
		5. Has this sign be hung before at TCC
	Front of Booth	6. If yes, which show?





the TORONTO CONGRESS CENTRE

MECHANICAL ORDER FORM

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SHOW:		DISCOUNT PRICE VALID UNTIL:	
JOB:	DATES:	REGULAR PRICE VALID:	

ORDERS PLACED ON SITE (I.E. DURING MOVE-IN) WILL BE CHARGED 10% ADDITIONAL TO THE REGULAR PRICE

	EXHIBITO		MATION				ENT DETA	ILS	
воотн #:						UISA MasterCard American Express			
COMPANY:						Cheque (payable to SHOWTECH)			
ADDRESS:									
CITY: PROV/STATE: CODE:						EXPIRY DATE:/_	C(DDE:	I I
E-MAIL:									
PHONE: FAX:						CARE	DHOLDER NAM	E	
						I AUTHORIZE CHARGING ANY UNPAID BALANCE TO MY CREDIT CARD			
				PAYMENT IN					
This is your official receipt/invoice. Orders will only be accepted if paid in full. Incomplete orders cannot be processed. Company cheques will only be accepted by the Discount Price deadline date. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Discount Price									
deadli	ne date. Bank transfers please red	quest the Ele	ctronic Fund	s/Wire Transfer	Form. E	ank fees will be charged for this s	ervice.		
COMPRESSED AIR – MAXIMUM 110 PSI CFM RATING IS REQUIRED FOR ALL COMPRESSED AIR SERVICES					WATER				
QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT	QTY	DESCRIPTION	DISCOUNT PRICE	REGULAR PRICE	AMOUNT
	0 TO 4 CU. FT. PER MINUTE (MCA1)	\$431.00	\$603.00			FILL AND DRAIN ONE CONTAINER UP TO 1000 GALLONS TOTAL (MW1000)	\$481.00	\$673.00	
	5 T0 10 CU. FT PER MINUTE (MCA2)	\$636.00	\$890.00			FILL AND DRAIN ONE CONTAINER UP TO 5000 GALLONS TOTAL (MW5000)	\$845.00	\$1183.00	
	11 TO 20 CU. FT. PER MINUTE (MCA3)	\$926.00	\$1296.00			FILL AND DRAIN ONE CONTAINER 5000 GALLONS AND OVER (MW5001)	Call for Ava		
	21 TO 38 CU. FT. PER MINUTE (MCA4)	\$1089.00	\$1525.00			1/2" VALVED COLD WATER CONNECTION (MWCOLD)	\$478.00	\$669.00	
NATURAL GAS					SINK				
	½" NATURAL GAS CONNECTION (MNG)	Call for Av Qu	ailability & ote			SINK COMPLETE WITH HOT/COLD WATER AND DRAIN CONNECTION (MSINK)	Call for Ava		
DRAIN					ADDITIONAL AIR-WATER-DRAIN SERVICES				
	GRAVITY DRAIN CONNECTION (MWDGR)	Call for Availability & Quote				ADDITIONAL AIR, WATER OR DRAIN SERVICES (SPLIT SERVCE) (MSPLIT)	Call for Ava	,	
	PUMPED DRAIN CONNECTION Call for Availability & (MWDPM) Quote								
SPECIAL REQUIREMENTS									
SPECIALTY ITEMS SUCH AS HOT WATER TANKS, SINKS OR SPECIAL CONNECTIONS, PLEASE CONTACT 416.244.4899 FOR A QUOTATION.							QUOTED PRICE		

	SUB-TOTAL:	\$
CHOWTECH office use only	+13% HST APPLICABLE ON ALL ITEMS:	\$
2000-001	TOTAL AMOUNT PAYABLE - CANADIAN FUNDS:	\$
		HST #: R104060264

ONLINE ORDERS: PLEASE VISIT WWW.SHOWTECH.CA, CHOOSE THE "ONLINE ORDERING" TAB AND FOLLOW THE ON-SCREEN INSTRUCTIONS.

FAX/EMAIL ORDERS: PLEASE RETURN COMPLETED ORDER FORMS VIA FAX OR EMAIL TO

SHOW TECH

the TORONTO CONGRESS CENTRE

BOOTH LAYOUT FORM

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SHOW:	
DATES:	FACILITY NAME:
EXHIBITOR INFORMATION	INSTRUCTIONS FOR USE
воотн #:	Use the grid below to indicate placement of SHOWTECH services.
COMPANY:	Circle the correct booth type INLINE PENINSULA ISLAND

	Circle the correct booth type INLINE PENINSULA ISLAND
ADDRESS:	 Indicate the dimensions of your booth (10x10 - 1 square = 1 foot, 20x20 - 1 square = 2 feet, etc)
CITY: PROV/STATE: CODE:	Use bold lines to indicate the outline of your booth
E-MAIL:	 Fill-in the orientation of your booth using surrounding booth numbers and/or event landmarks (e.g. Entrance, Exit, Stage, Aisle Number, etc) For overhead and/or undercarpet outlets: Draw an "O" for overhead
PHONE: FAX:	placement or a "U" for undercarpet placement.
CONTACT NAME:	 <u>For Source 4 Par fixtures</u>: Draw arrows to indicate the light direction. <u>Sign/Banner Hanging</u>: Draw a line to indicate sign placement.

This form is ONLY required when ordering services to be placed undercarpet and/or overhead. It is not necessary to indicate back-ofbooth services on this form.

SHOWTECH must receive a booth layout, along with your completed order form, to ensure proper placement of undercarpet and/or overhead services in your booth.

Adjacent Booth or Aisle Number:

BACK OF BOOTH Adjacent Booth or Aisle Number:____

FRONT OF BOOTH Adjacent Booth or Aisle Number:____

All orders are governed by the SHOWTECH POWER & LIGHTING Payment Policy and Terms/Conditions of Contract as specified on order form or website.

SHOWTECH POWER & LIGHTING TERMS & CONDITIONS

GENERAL:

- 1. The Centre and/or its agents reserve the right to inspect any and all equipment and materials which an exhibitor may wish to have connected to the Centre's power sources and/or may wish to use while in the building.
- 2. Only an authorized SHOWTECH tradesperson is permitted to make a connection to any of the Centre's electrical or mechanical sources.
- No electrical/mechanical equipment shall be restarted after failure until a SHOWTECH tradesperson has found and corrected the cause of the malfunction.
- 4. All material and equipment supplied by SHOWTECH shall remain the property of the Company. The exhibitor shall be held responsible for loss of such materials as are associated with his/her booth, and shall compensate SHOWTECH in the event of loss or damage.
- 5. Customer Account information will not be disclosed to third parties.

SERVICE ORDER REQUEST AND PAYMENT:

- 6. Order forms must be received with full payment by the Discount Price deadline date to qualify for the Discount Price.
- 7. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered on our order form will be required to pay On Site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
- Failure to provide all the necessary information requested on our order forms may result in a delay of service installation.
- Out of country payments may be made by credit card, money order or bank transfer (there is an additional charge for this service).
- 10. Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
- Orders that do not include payment will be regarded as incomplete and will not be processed. Full rase orders are not considered payment 11. On site orders MUST be paid by valid credit card or cash. Cheques will only be accepted if accompanied by a valid credit card number and signature.
- 12. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus the cost of material used. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
- 13. REFUNDS/CANCELLATIONS:
 - a. If services have already been provided at the time of cancellation, original charges will apply.
 - b. No refunds on unused outlets or lights installed as ordered.
 - c. Refunds will not be considered unless the Exhibitor has notified a SHOWTECH representative of any problem with our service or product on site prior to show close.
 - d. No refund on services that require advance planning i.e. special electrical circuits, transformers, special lighting and non-electrical items.
 e. Full refund will be issued on items listed from our order forms if we receive a cancellation notice in writing <u>on or before</u> the Discount Price
 - e. Full refund will be issued on items listed from our order forms if we receive a cancellation notice in writing <u>on or before</u> the Discount Price deadline date.
 - f. A 50% refund will be issued on listed items from our order forms if we receive a cancellation notice in writing <u>after</u> the Discount Price deadline date.
- 14. Third Party Order (Exhibitor Appointed Contractors). It is understood and agreed that the exhibiting firm is ultimately responsible for payment of services. In the event that the named third party E.A.C. does not pay amount owing by the move-in time, charges will revert to the exhibiting company.

ELECTRICAL:

- 15. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical Order Form).
- 16. Island booth outlets will be placed in one main location per exhibitor's floor plan. If a plan is not provided, the outlets will be installed at our discretion.
- 17. All electrical power is turned off approximately 1 hour after show closes and turned on approximately 1 hour prior to show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical Order Form.
- 18. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
- 19. Sharing power from an adjoining booth is not permitted.
- 20. All electrical connections, installation, motor connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
- 21. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and CSA or Electrical Safety Authority approval sticker.
- 22. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
- 23. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

ELECTRICAL SAFETY REGULATIONS:

It is a requirement of the Electrical Safety Code that any equipment being displayed, offered for sale or used in any show, convention, or similar exhibition MUST BE APPROVED by ESA. Without this approval, SHOWTECH cannot provide electrical services. For further information, contact the Electrical Safety Authority – www.esa-safe.com click on "Electrical Product Safety", then "Product Approval Requirements or call 877.372.7233.

MECHANICAL:

24. All mechanical equipment shall have a nameplate attached thereto showing approval by the applicable Provincial Authority.

- 25. All installations and connections to be made to the Centre's sources of natural gas, compressed air, water and all connections to drains, must be made by an authorized SHOWTECH tradesperson.
- 26. Mechanical services are only turned on during Show Hours.
- 27. It is the responsibility of the Exhibitor to ensure that all pollutants, hazardous wastes, contaminated water etc. is disposed of by a Government Licensed firm for the appropriate waste product.