# Javits Center Freight Management Third Party Carrier Registration Guide



#### **Carrier Registration Form**

Carriers who wish to make a delivery to the facility will be able to access a public form posted to the Javits Center website. By filling out the form, a request is sent to the active General Contractor managing logistics for the event.

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CARRIER REGISTRATION FORM					
Carrier Information					
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Company Email					
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+ Add Job					
Submit					



The user will provide detailed information regarding the Carrier and await approval from the General Contractor. Upon approval, an invitation to join SV3 will be sent to the primary contact that was provided on the carrier registration form.

### Required Fields:

- Company Name
- Company Email
- Event
- Primary Contact Name
- Primary Contact Email
- Primary Contact Phone Number
- Direction (Inbound or Outbound)
- Exhibitor
- Exhibitor Contact Name
- Exhibitor Contact Email
- Exhibitor Contact Phone Number
- Booth

## Optional Fields

- Space (Delivery Location, if known)
- Sole Proprietorship
- EIN
- Additional "Jobs" or deliveries (for multiple shipment bookings)





In some cases, the invitation email may be blocked, please check your spam folder if you do not receive the invitation email right away.

#### Setting an Initial Password

Once you click the Confirmation link in the email, a web browser will open with either Google Chrome, Firefox, or Safari and prompt you to set a password for your account. Passwords must be at least 8 characters long, contain capital and lower-case letters, and at least one number and one symbol.

Welcome to SV3	
New Password	
	۲
Confirm new password	
	۹
Activate	



Enter your chosen password into the Password field, then enter it again in the Confirm new password field and click Activate.

# Signing In



In a web browser:

- 1. Go to the login page.
- 2. Enter your account email address.
- 3. Enter your password.
- 4. Click Sign in.



# Forgot Password

From the log in page click on the link Forgot your password.

Email	
I	Send password reset instructions
Sign in	

Open your email from SV3 and click on the link to reset your password. The link will bring you to a page to enter a new password twice and then click Change Password.





# Event Management Portal

After logging in, you will enter the SV3 Event Management Portal or "EMP." Here the Carrier user will be able to view events past, ongoing, and upcoming for which they have delivery requests approved. In the portal, users will be able to manage and update vehicles, drivers, and freight bookings.

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## Manage Vehicles and Drivers

The drivers and vehicles managed in SV3 will be permitted on the Campus. Add all the information for drivers and vehicles that will be handling the delivery. You will be asked to enter the following information so that the freight booking is ready to be assigned.

#### **Driver Information:**

- 1. Driver name
- 2. Email
- 3. Mobile Number
- 4. DOB
- 5. License Issuing State (optional)
- 6. License Issued Date (optional)
- 7. License Expiration Date (optional)

Welcome, General Contractor						
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#### Vehicle Information (Tractor and Trailer):

- 1. License Plate Number
- 2. Issuing State
- 3. VIN number
- 4. Description of vehicle fields

Click on the Tractor and Trailer tabs to manage this information.

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