



March 25-27, 2025 | St. Louis, MO

## Emergency Management Procedures

### The World of Asphalt & AGG1 2025

In the event of an emergency at America’s Convention Center, the facility staff, security, show management team, and first responders are prepared to offer assistance and ensure safety. Steps you can take to help ensure show safety:

1. Ensure you have an up-to-date cell phone number in the registration system. Show management will use this for emergency messages. (Exhibitors: Log into MYS to update. Official show vendors: email registration@aem.org to update)
2. Save the venue security number in your phone for on-site easy accessibility. If you see something, report it. **America’s Security Command Center: (314) 342-5081**
3. Familiarize yourself with the below emergency response actions.

Incident	Action
<b>Medical Emergency</b>	<p>First aid and emergency medical care is available during show hours in <b>First Aid Room on Level 1, Room 114</b> (by the exhibit hall entrance).</p> <p>Call 314-342-5081 if a participant is unable to move safely.</p>
<b>Emergency</b>	<p>Call Control 12, our 24/7 Public Safety office, at 314-342-5081 to report the incident.</p> <p>If you are inside the exhibit halls 1-5 (including Hall 4X), look up overhead and provide the speaker box number printed on the ceiling closest to your location. In Hall 6 (The Dome), look up in the seats and find the closest 100 section number to your location on the floor. If the attendee called 911 prior to contacting Control 12, they should disclose that information as well.</p> <ul style="list-style-type: none"> <li>○ <b>Fire:</b> Call security, evacuate to a safe area, don’t use the elevators.</li> </ul>

	<ul style="list-style-type: none"> <li>○ <b>Active shooter:</b> Flee the building or get to a safe space, lock the door, then call security. Remain until law enforcement has cleared you to move. Run, Hide, Fight.</li> <li>○ <b>Power failure:</b> Remain calm, emergency generator will activate. CMT comms team will distribute messaging, as necessary.</li> <li>○ <b>Civil disturbance:</b> Notify security. Stay removed of the situation: don't get drawn into conversations, avoid the area outside.</li> <li>○ <b>Severe Storm or Tornado:</b> Upon PA announcement, evacuate to a safe shelter, remain calm. Safe shelter locations: Exhibit Halls 1-6, 120 complex, 130 complex, or Ferrara Theater.</li> </ul>
<b>Building Incident</b>	Contact show management in Room 115 near the exhibit hall entrance. Phone number: (414) 272-0943
<b>Evacuation</b>	If an emergency requires the partial or full evacuation, security and facility personnel will direct people from America's Center to a safe distance from the campus. PA Announcements will be made.

Please reach out to show management if you have any further questions or require non-urgent assistance.