



2021 Network Service Order Form

Event Name		Event Date	
Exhibiting Firm Name		Ordered/Authorized By	
Booth #		Email	
Contact Address		City, State, Zip	
Telephone		Mobile Phone	
Email			

Service Item	Booth #	Quantity	Standard	Total
IN HOUSE WiFi			FREE	
ISDN Radio Line			\$350	
Standard Voice Line (and credit card, fax)			\$300	
Standard Internet Connection (5MB Shared Hard line)			\$700	
Premium Internet Connection (20MB hard line)			\$2000	
Additional Internet Connection (in booth) ***requires premium internet order			\$150	
Static IP address ***requires premium internet order			\$100	
Technical Support			\$75/hr	
Misc. Services (Technical Support, CATV)			Contact us by email	
Total				

*** 20% Discount automatically applied to orders received 10 business days prior to event load in.

*** Faxed orders will not be accepted.

Accepted payments include Visa/MasterCard/American Express.

We will contact you for payment information once your order has been received and processed.

Please E-Mail Completed form or any questions to >>>	Email: StadiumIT@SeahawksFGI.com
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FIRST AND GOAL, INC.

NETWORK SERVICES TERMS AND CONDITIONS

CONDITION FOR PROCESSING SERVICE ORDER FORM:

Payment (in US dollars) for ALL services must accompany Service Order Form, or service requested cannot be activated. Booth/room number (s) must be identified on Service Order Form. Placement of data connections in a booth/room must be accompanied by a floor plan provided by the client, or First and Goal, Inc. will place connections in the rear of booths that are in rows or in the center of island booths. A client requesting a longer line cord may purchase one from First and Goal, Inc. for \$1.00/foot. Incomplete Service Order Form will delay processing.

EQUIPMENT PROCEDURES:

Clients requesting shared or dedicated Ethernet service will receive a standard RJ-45 jack as part of the contract pricing. Clients are responsible for the protection and safe keeping of any equipment issued by or rented from First and Goal, Inc. Lost, stolen or damaged equipment will be charged to the client at prevailing rates, including line cords provided by First and Goal, Inc.

PAYMENTS AND REFUNDS:

All clients must complete the "Payment Options" section on the front of this form, and submit credit card authorization information. For customers paying by credit card, the signing of this form constitutes authorization for ALL services ordered. For clients prepaying by check, balances due over and above the amount of prepayment will be charged to the referenced credit card.

There will be a \$50 service charge for any checks returned. If a check is returned for any reason, a cashier's check, money order, or valid credit card can only replace it. There will be a \$50 service charge added if payment is wire transferred to First and Goal, Inc.

A monthly service charge of 1.5% will be added to invoices 30 days past due.

Refunds, after installation – NO REFUNDS

There is a minimum \$100.00 cancellation charge per data line when cancelled less than 10 days prior to event start date.

ONLY FIRST AND GOAL, INC. PERSONNEL are authorized to modify system wiring or cabling. Material and equipment furnished for this service contract shall remain property of First and Goal, Inc.

COMPLETION OF SIGNED SERVICE ORDER FORM constitutes authorization to proceed with work necessary to accomplish the services ordered and handle negotiations for the installation of the service. This includes arranging for disconnection's or rearrangements of service and equipment as appropriate.

CLIENT CONTRACTING For services from First and Goal, Inc. agrees to indemnify and hold and save whole and harmless, First and Goal, Inc., its employees and/or its subcontractors from and against any and all loss, damage or injury to person or property arising from or related to customer and its employees, guests, invitees, or agents use of Internet services from First and Goal, Inc. unless such loss, the sole negligence, gross negligence or willful misconduct of First and Goal, Inc., its employees and/or its subcontractors cause damage or injury.

FIRST AND GOAL, INC. is not responsible for loss of communication services caused by local and/or long distance carriers. FIRST AND GOAL, INC. CANNOT GUARANTEE the security of proprietary information carried on lines installed by First and Goal, Inc. and/or its subcontractors. Wi-Fi service is provided on an as-is basis subject to signal degradation and weak signal areas.

FIRST AND GOAL, INC. OBLIGATIONS UNDER this agreement are subject to, and First and Goal, Inc. and/or its subcontractors shall not be liable for delays, failure to perform, or destruction or malfunction of the equipment and services. Also, any consequences of the above, caused, occasioned or due to fire, flood, water, the elements, labor disputes or shortages, utility curtailments, power failure explosions, civic disturbances, government regulatory requirements, acts of God or public enemy, war, military or governments requisitions, shortage of equipment or supplies, unavailability of transportation, act or omissions of anyone other than First and Goal, Inc., its representatives, agents, subcontractors, or employees, or any other cause beyond First and Goal, Inc.' reasonable control.

INTERNET SERVICE PROVIDERS (ISP'S) for Internet services will be First and Goal, Inc. selected provider(s). Any customer that has equipment that effects other customers will have their service terminated.

INTERNET CLIENT HAS FULL, unrestricted access to the Internet. Matters considered improper, offensive, or even unlawful by groups or individuals are not the responsibility of the Internet Service Provider (s) and/or First and Goal, Inc. Subscribers agree to indemnify and hold and save whole and harmless Internet Service Provider(s) and First and Goal, Inc. from and/all problems, and damages resulting from translation of services.

COMMUNICATION SERVICES ARE TO BE ordered by each client separately, and is not to be shared with other customers. Any client sharing communication services without written authorization from First and Goal, Inc. shall be charged for that service on a full and complete second Service Order Form.

LumenField WiFi

Broadcast Name: *LumenField*
(No Password)

Troubleshooting:

- Restart device, confirm wireless is turned on and re-connect.
- Devices may disconnect during sleep mode, please re-connect.

Common steps to connect:

iPhone:

1. Settings
2. WiFi
3. Select "LumenField"

Android:

1. Apps
2. Settings
3. WiFi
4. "LumenField"

Windows Phone:

1. Start
2. Apps
3. Settings
4. "LumenField"

Support: (206) - 381 - 7669 or email: StadiumIT@SeahawksFGI.com

***Staff does not support customer equipment. Please contact your support team for hardware or configuration issues.