



Hotel and Travel Details

Welcome to Charlotte, NC:

There is so much more to do in Charlotte than you may imagine. For information on everything to do, visit www.charlottesgotalot.com.

Hotel:

The official headquarters hotel and exclusive location for BUILD25: AWCI's Convention + Expo is The Westin Charlotte.

The Westin Charlotte

601 S College Street
Charlotte, NC 28202
(704) 375-2600

The Westin Charlotte benefits from an ideal location in the city's Uptown district, steps from the Charlotte Convention Center and Bank of America Stadium. You will feel at ease in four-star rooms and suites with wellness-enhancing amenities, including the Westin Heavenly® Bed and Heavenly® Bath, high-speed Wi-Fi, desks with ergonomic chairs and 24-hour room service.

Maintain your health during your downtown visit at the WestinWORKOUT® Fitness Studio. Enjoy a delicious meal at JP Charlotte or start your day at SoCo Café, serving Starbucks® coffee, or sip a drink at SoCo Bar after the sunset.

The hotel is a premier destination for meetings and events with modern technology and healthy, delicious catering.

Reservations:

AWCI has partnered with the Westin Charlotte as the official hotel for BUILD25: AWCI's Convention + Expo. The deadline to make hotel reservations is Monday, March 3, 2025. Hotel reservations received after Monday, March 3, 2025, will be processed on a space available basis and may be subject to higher rates.

Please note that room inventory is subject to availability, and it is not uncommon for the official hotel to sell out before the reservation deadline. To ensure that you receive the discounted conference rates, we encourage you to make your hotel reservations early.

AWCI Room Rate: \$265/night

Reservation Deadline: Monday, March 3, 2025

Book My Room:

AWCI has designated SPARGO, Inc. as the exclusive and official housing bureau for BUILD25: AWCI's Convention + Expo. Please be aware of any "pirate" housing companies or travel agencies that may solicit you falsely identifying themselves as AWCI's official housing provider.

If you are contacted by unaffiliated organizations claiming to be representatives of AWCI and/or BUILD25: AWCI's Convention + Expo offering to sell you the conference attendee list or solicit hotel deals outside of our official hotel provider, SPARGO, please do not engage with these groups.

Our attendee list is not for sale and we have secured an official hotel provider, SPARGO, specifically for you and your safety.

Beware any outside calls, emails or faxes you may receive for “discounted” rates for Charlotte hotels. AWCI does not use a housing company for room reservations, we have only partnered with Spargo. These calls are often scams and could result in your credit card information being compromised and no hotel room reserved.

Cancellations:

On or before Monday, March 3, 2025, at 5:00 pm ET, you must submit your cancellations or changes online or in writing to the [AWCI Housing Center](#). A confirmation will be sent to you within five (5) business days after receipt of your written request. If you do not receive this confirmation, contact the [AWCI Housing Center](#) to verify that your change or cancellation request was received. Beginning Monday, March 10, 2025, you must call the hotel directly for any changes and/or cancellation. If you do not cancel at least 72 hours prior to your scheduled arrival date, you will be assessed a cancellation fee equivalent to one (1) night's room and tax.

Please retain the cancellation confirmation from the [AWCI Housing Center](#) or the cancellation number provided to you by the hotel. This proof of cancellation will be required to resolve any credit card disputes.

Cancelling your hotel reservation does not automatically cancel your meeting registration to attend the BUILD25: AWCI's Convention + Expo. To cancel your meeting registration, contact the [AWCI Registration Center](#).

Check-In: 4:00 pm

Check Out: 11:00 am

Airport

Charlotte Douglas International Airport (7.3 miles)

Taxis

Taxis and Uber/Lyft services are available

Airport Transportation

The Westin Charlotte does not provide shuttle service to and from the airport.

Alternate Airport Transportation: SilverFox (on request) 704-622-9944

Hotel Parking

Valet parking and self-parking are available for both registered and non-registered guests at \$48 + tax (Valet) and \$35 + tax (Self) per day.

There is an electric car charging station located on-site.