



Audio Visual Deadline: .....September 15th, 2025.

## Welcome to the 2025 ASUG Best Practices for Industries Exhibit AV Information Page

Welcome to the ASUG Best Practices for Industries 2025 exhibit ordering portal. Please select the quantity of each product for your booth. Exhibits will run from Monday, October 6th to Wednesday, October 8th. The show rate is preset for your convenience. All equipment includes a 35% service fee, which covers order management, equipment delivery, installation, set/strike labor, onsite assistance, and credit card processing fees.

Please ensure you fill out the entire form by accessing it through this [link](#).

Once submitted you will receive a payment confirmation. Clarity is a full-service production company with creative audio-visual services available to you for your exhibit booth or meeting room needs at ASUG Best Practices for Industries 2025. For additional information or assistance please email [exhibits@clarityexperiences.com](mailto:exhibits@clarityexperiences.com) with any questions regarding your order, needs, or if you need further clarification.

**Terms and Conditions:** To guarantee equipment availability, this order should reach us 21 days prior to the requested start date. On Site orders and orders past the due date are subject to a 30% rush delivery fee. Cancellations received 48 hour - 24 hours prior to the start date are subject to a fee of 50% of the order. Cancellations received on the day of scheduled delivery or "no-shows" are subject to the full amount of the order.



Audio Visual Deadline: .....September 15th, 2025.

Q: Who do I order power and internet from?

A: This is ordered through the venue or third party provider.

Q: Is a USB or thumb drive compatible with the monitors?

A: No. If you need to drive content with a thumb drive or USB, please order a media player. All monitors come with an HDMI port and cable that you can connect to your computer to as well.

Q: What cables are included?

A: HDMI and Power cable

Q: Does the monitor come with a remote?

A: Yes

Q: Is the monitor a smart TV?

A: No

Q: What are the monitor dimensions?

A: Models differ slightly, approximate dimensions are as follows:

32"	43"	55"	65"	80"
28.4" x 16.5" x 2"	38.2" x 22.1" x 2.4"	48.4" x 27.8" x 2"	57.8" x 33.4" x 2.2"	73.3" x 43.8" x 3.9"

Q: What resolution are the monitors?

A: 1920x1080 HD

Q: Do the monitors have sound?

A: Yes but the quality is low. We recommend ordering an additional speaker or audio package.

Q: What orientation are the monitors?

A: Standard orientation is landscape (horizontal) but please reach out if you wish to orient them portrait style (vertically).

Q: Are adapters provided?

A: Adapters are provided onsite upon request.

Q: What does the service fee include?

A: The service fee includes order management, equipment delivery, installation, set/strike labor, and onsite assistance.

Q: When will the AV equipment be set up?

A: Monitors and other AV equipment are the last to be set in your booth build.