

**GENERAL INFORMATION**

Houston Inspired Catering is the exclusive caterer for the George R. Brown Convention Center. Absolutely no food or beverage is allowed into the GRB Convention Center without prior written approval from a Houston Inspired Catering representative. THIS INCLUDES BOTTLED WATER.

- **Charges & Fees:** All prices are subject to a (++) charge, which represents a 23% Administrative Fee, Texas State Sales Tax 8.25% and Texas MB Tax (alcohol) 8.25% (as applicable).
- **Service Contractor:** Levy does not supply any kind of tables (this includes bar fronts & buffet tables), chairs, equipment, trash removal or electricity for your booth. You must order through your service contractor. For F&B services, Levy can set up on existing tables/counters or you can rent a bar front or table from Levy. Ask your sales manager for pricing.
- **Pricing:** Exhibitor catering is not charged on consumption. Menu items and prices are subject to change without notice.
- **Delivery Fee:** A \$35.00 Delivery/Refresh Fee will apply for each food and beverage delivery.
- **Order Deadline:** All orders must be received a minimum of 21 days prior to the show start date. Any order received within 21 days may incur a 25% Late Fee.
- **Special Order Items:** (e.g., logo cookies, kegs, etc.) cannot be canceled once confirmed.
 - A specialty item refers to any food/beverage item or brand that is not on our most current menu. Requests for specialty items are not guaranteed for approval and all requests must be received by Levy a minimum of (30) days prior to the start of the show. Additionally, specialty order items are not eligible for re-order when you are on-site. Any substitutions/on-site requests will be limited to what is available in inventory and will be subject to applicable fees.
- **Sustainability Policy:** Includes sustainable disposable ware for items ordered. Plates, cups, napkins, cutlery, condiments, etc
- **Payment Policy:** All food and beverage orders require 100% payment in advance. We accept American Express, Mastercard, VISA, Discover, check or wire transfer on initial orders. Client MUST have a credit card on-file for any additional services ordered on-site during the show.
- **Changes/Cancellations:** Changes/Cancellations must be submitted in writing no later than (14) business days prior to start of event in order to receive a refund. Full charges will be applied to changes/cancellations of any menu items received within (14) days
- **Food Sampling:** If sampling is requested, please contact Sales Manager for proper forms and information regarding policies.
- **Attendant:** Dedicated staff may be required for orders with hot and/or multiple food items. Contact Sales Manager for details.
- **Alcoholic Beverages:** All alcoholic beverages MUST be purchased and served through Levy.
 - Bartenders will refuse alcoholic beverages to all persons unable to offer proper identification confirming that they are at least twenty-one (21) years of age, or a person who in Levy Premium Foodservice's sole judgment appear to be intoxicated.
 - Alcohol is not charged on consumption and any remaining will be forfeited.
 - Any alcohol must be consumed on-site and is not allowed to be taken off premise per TABC laws.
 - Alcohol is not allowed to be brought in from outside under any circumstances. This includes alcohol being used for display purposes & mini bottles for giveaway/promotions.

CONTACT INFORMATION

George R. Brown Convention Center
1001 Avenida De Las Americas, Houston, TX 77010

Catering Sales Manager **Renee Surette**
Email RSurette@levyrestaurants.com
Phone **713-853-8371**

Please turn in your completed **Exhibitor Catering Service Order Form** to your designated **Levy Premium Foodservice** Catering Sales Manager. They will gladly answer any questions you might have.

