



# HOTEL INFORMATION

## OFFICIAL HOUSING BUREAU

Show Management has negotiated discounted rates, available exclusively to TRA Marketplace attendees and exhibitors, at official show hotels. Hotel reservations must be made through the TRA Marketplace Housing Bureau to receive these special rates.

Book your hotel reservations online at <https://www.tramarketplace.com/travel> for the Grand Hyatt (our headquarter hotel), Hyatt Regency San Antonio Riverwalk or Hilton Palacio del Rio. You will use this website to book, modify or cancel your hotel reservations at any time and receive updated information about the event.

### Why Book a TRA Marketplace Hotel?

- Special negotiated rates at our Official Marketplace Hotels
- Access to sponsored activities, customers, colleagues and contacts
- Hotels are close to the Henry B. Gonzalez Convention Center

### How to Reserve Your Room

To make a new reservation or modify or cancel an existing reservation visit the TRA Marketplace Housing Bureau online at <https://www.tramarketplace.com/travel>. For questions contact us at [registration@tramail.org](mailto:registration@tramail.org) or 800.395.2872.

### Room Assignments and Confirmations

Hotels assign specific room types upon check-in, based on availability. You will receive a confirmation upon booking and a final notice with the hotel's confirmation number a week prior to TRA Marketplace.

### Cancellations / No Shows

Hotel cancellation policy varies by hotel and will be clearly listed in your hotel confirmation. Failure to cancel your reservation by the listed cancellation deadline will result in a penalty equal to one night's room and tax or the loss of your deposit. No-shows will be charged one room night with tax.

### Deposits

A deposit of one night's room plus tax will be charged at the time of reservation. The major credit card used to book your room will guarantee your room. Credit cards will be charged by the hotel.



## PIRATE WARNING



Please beware of housing, exhibitor services and/or audio-visual company poachers that may contact exhibitors regarding hotel rooms, exposition services or audio-visual equipment for your booth at the 2018 TRA Marketplace. We are **NOT** working with any companies that would contact you directly to provide housing, services or audio-visual rentals. Please ignore these pirating calls and/or emails even if they appear to be legitimate (by stealing and using the TRA logo).

Entering into financial agreements with non-endorsed companies can have costly consequences for you such as:

1. Credit Card Fraud. Do not give your credit card information to anyone who calls or emails you. They could be selling you a fictitious hotel reservation claiming that it is at a lower rate than the TRA group block, steal your credit card information and then **you show up in San Antonio with no guest room reserved!**
2. Credit Card Fraud. Our expo services company, GES, will NOT be calling you and asking for your order for carpeting, furniture, electricity, etc. These pirate companies will take your credit card information and then **you will show up at the Henry B. Gonzalez Convention Center with nothing in your booth!** This same theory applies to audio-visual companies. . . they will **NOT** be contacting you so beware!

Our official hotel information and services information is available on the TRA website: <https://www.tramarketplace.com/travel>.

A few of these pirating companies are listed below. Please report any unauthorized solicitations to [expoinfo@tramail.org](mailto:expoinfo@tramail.org).

Expo Housing Services  
Global Travel Partners  
Convention Housing Authority  
Global Housing Services Corporation  
Business Travel Services



## TRA MARKETPLACE HOTELS

**Grand Hyatt - Headquarters Hotel**  
**600 E Market Street**  
**San Antonio, TX 78205**

Distance from Convention Center: 105 feet, 1 minute walk

Rates: Single \$215.00 Double \$215.00 Triple \$250.00 Quad \$265.00

**Reservation Cut-off Date: June 19, 2018**

Reservation Method: <https://www.tramarketplace.com/travel>

Situated on the banks of the Riverwalk, the Grand Hyatt San Antonio hotel presents contemporary style and an entirely new level of comfort, luxury and convenience among San Antonio hotels. Our location, adjacent to the San Antonio Convention Center, affords stunning views of downtown San Antonio or HemisFair Park. Setting the standard for hotels in San Antonio, Texas, we offer luxurious accommodations ranging from king-size bedrooms to suites.



**HYATT**  
 REGENCY®

**Hyatt Regency San Antonio Riverwalk**  
**123 Losoya Street**  
**San Antonio, TX 78205**

Distance from Convention Center: 0.4 miles, 9 minute walk

Rates: Single \$199.00 Double \$199.00 Triple \$224.00 Quad \$249.00

**Reservation Cut-off Date: June 20, 2018**

Reservation Method: <https://www.tramarketplace.com/travel>

Experience the heart of the Riverwalk at Hyatt Regency San Antonio. We are the only San Antonio Riverwalk hotel directly overlooking the historic Alamo and on the Riverwalk, connecting two of San Antonio's top destinations through our 16 story atrium lobby. Be the center of our attention while you are in the center of the action by taking advantage of our unequaled location in the heart of dining and entertainment venues surrounding our Riverwalk hotel in San Antonio. Our four-diamond hotel includes contemporary guestrooms, the city's premier meeting and event space, Q Restaurant, Stay-Fit gym and relaxing Spa. Our experienced staff adds a genuine touch to world-class amenities, making us the preferred choice for San Antonio Texas Riverwalk hotels.



## TRA MARKETPLACE HOTELS



**Hilton Palacio del Rio**  
**200 South Alamo Street**  
**San Antonio, TX 78205**

Distance from Convention Center: 0.4 miles, 8 minute walk

Rates: Single \$179.00 Double \$204.00 Triple \$229.00 Quad \$229.00

**Reservation Cut-off Date: June 10, 2018**

Reservation Method: <https://www.tramarketplace.com/travel>

The Hilton Palacio del Rio is perfectly located on the River Walk across the street from the Henry B. Gonzalez Convention Center. Experience the newly completed \$27 million guest room redesign! The Hilton's renovations have transformed this iconic River Walk hotel to convey a contemporary flavor within a hacienda setting. Each room features local decor along with a private balcony for panoramic views of the city. Pamper yourself with our Hilton Serenity Collection™ bedding and today's latest technology - high speed wireless internet, connectivity centers, and 37" HD televisions. Each room also includes a spacious newly redesigned bathroom with wood floors, granite countertops and sapphire blue mosaic tiled walls. Fiesta & Siesta - A Hip Hacienda!