

# Important Freight Guidelines for Hawaii

All orders are governed by the GES Payment Policy and GES Terms & Conditions of Contract as specified in this Exhibitor Services Manual.

## ISLH

Hawaii Convention Center  
May 4 - 6, 2017

### Important Freight Guidelines for ISLH

- GES California warehouse: Your shipments for Hawaii should be received at the GES warehouse in Cypress, California for round trip Ocean Shipping for ISLH as follows:

Beginning: Monday, March 20, 2017

No later than: Tuesday, April 18, 2017

- Shipments received at the GES warehouse in Cypress, California include the following:

- Receiving and storage for up to 30 days prior to shipping to Hawaii
- Loading into ocean containers and shipping to Honolulu including all ocean carrier fuel surcharges
- Receiving and unloading at the wharfs in Honolulu, including all wharf fees
- Delivery to the Hawaii Facility and placement in your booth
- Storage of empty containers and return of containers to your booth
- Reloading onto containers and return shipping to the Cypress, California warehouse
- Boxes or envelopes received under 200 lbs will be charged minimum weight

### Do Not Send Frozen Or Refrigerated Foods to the Cypress Warehouse

Note: GES Logistics can provide complete door to door shipping, eliminating your having to make arrangements for a carrier to pick up your materials in California. Contact GES Logistics at 1.888.454.4437 for information regarding your shipments to/from the GES California warehouse.

Oversized freight crates higher than 8 feet will be laid on their side due to container size restrictions. GES will not be liable for any damage to booth properties due to this situation. Please contact Joe Kerr at 562.370.1500 for quote on oversized freight.

- Direct to Hawaii Makepono Street Warehouse: Your shipments of Exhibit Property or Dry Goods for Hawaii should be received at the Hawaii Makepono Street warehouse in Honolulu, HI as follows.

Beginning: Wednesday, March 29, 2017

No later than: Thursday, April 27, 2017

- Direct to Hawaii warehouse includes:

- Receiving freight from delivering carrier
- Loading on transport, delivery to convention site and placement in your booth
- Storage of empty container/return at show close
- Loading out from show site on your designated carrier

Note: UPS and FedEx overnight shipments require two days to be received from the mainland in Hawaii. You must specify Saturday delivery and should receive a confirmation number to insure Saturday delivery.

- Direct to Dock at the Hawaii Convention Center

Beginning: Wednesday, May 3, 2017 10:00 AM

No later than: Thursday, May 4, 2017 1:30 PM

- Direct to Hawaii Convention Center includes:

- Receiving freight from delivering carrier
- Delivery and placement in your booth
- Storage of empty container/return at show close
- Loading out from show site on your designated carrier
- Frozen or Refrigerated Goods must be labeled properly

Note: The Hawaii Convention Center will not accept mis-delivered shipments. Please make sure your carrier can deliver on the specified date including Saturday/Sunday load-outs.