

Refrigerated, Frozen, and Dry Product Shipping Information

Copy and distribute to all your shipping staff
★★★Use our Color-Coded Shipping Labels★★★

We will be using a refrigerated warehouse to receive your product for cold storage from April 27 - May 26. It is Mandatory for you to make appointments at least 24 hours in advance. Use the shipping labels provided by IDDBA. The labels are color-coded to ensure proper handling procedures. It is extremely important that shipments requiring refrigeration/freezer space are identified clearly on the shipping bill of lading and that the correct color labels are used on the product containers. IDDBA and GES cannot take responsibility for improper paperwork or labeling. To help you determine which label to use, a color key is provided below.

SHIPPING TO:	Refrigerated Product for Cold Storage	Frozen Product for Cold Storage	Refrigerated Product for Cold Storage	Frozen Product for Cold Storage	Dry Product for Storage	Perishable Product for Delivery Direct to Booth
Date	April 27-May 26 Shipments must be on a pallet when arriving at Americold	April 27-May 26	May 30-June 6 (for late shipments direct to show site only)	May 30-June 6 (for late shipments direct to show site only)	May 30-June 6	Target 1 Wed., May 31 8:00 a.m. - 12:00 noon Target 2 Wed., May 31 1:00 p.m. - 5:00 p.m. Target 3 Thurs., June 1 8:00 a.m. - 5:00 p.m.
Address	Americold c/o GES 1415 N Raymond Ave. Anaheim, CA 92801		Anaheim Convention Center c/o GES 1850 S. West St. Anaheim, CA 92802		All drivers unloading or loading at IDDBA 17 must first check in to the marshaling yard.	
Label	use pink label	use blue label	use pink label	use blue label	use tan label	use green label

Important Note:

- Storage of refrigerated/freezer product at Americold will be available 6:00 a.m., Thursday April 27, through 9:00 p.m., Friday, May 26 (**delivery appointments required**).
- **Appointments are required** for deliveries to Americold and **must be made at least 24 hours in advance.**
 Days and hours for delivery:
 Mon.-Fri.: 6:00 a.m. - 9:00 p.m.
 IDDBA Show Account Number: 01548
- **To set up appointments** - you must request an account be set-up for you by e-mailing servicedesk@americold.com with your: IDDBA SHOW ACCOUNT NUMBER (listed above), First & last name, carrier name, carrier SCAC code, and e-mail address for appointment notification communication. Then you will be emailed login information for making the appointment.
- **An additional 30% overtime surcharge** will be charged if the driver (from the shipping company used) checks in **after 2:00 p.m.**, any day.

Important Note:

- All drivers unloading or loading at IDDBA 17 must first check in with GES at the marshaling yard:
 - GES Marshaling Yard
5099-5285 Katella Ave
(located on the NW corner of Katella Ave & Winners Circle)
Cypress, CA 90720
- Products may **not** arrive before 8:00 a.m. on Tuesday, May 30, 2017.
- **Any product left in storage after 12:00 noon**, on Tuesday, June 6, will be donated to the food bank.
- **An additional 30% overtime surcharge** will be charged if the driver (from the shipping company used) checks in **after 2:00 p.m.**, any day.

Avoid additional surcharges:

Do **not** send exhibit and dry materials with refrigerated/frozen product on the same pallet. They must be on separate pallets and correctly labeled to **avoid** the expense of multiple material handling surcharges and spoiled product (there is **no** refrigeration or freezer storage available before April 27 at 6:00 a.m.). **Any appointments to Americold that are missed without a 2 hour notice will incur a \$105 charge.**

Refrigerated and Frozen Shipping Information

- Refrigerated or frozen product will be accepted at Americold beginning on Thursday, April 27th at 6:00 a.m. through Friday, May 26th at 9:00 p.m.

Americold
1415 Raymond Ave
Anaheim, CA 92801
Email (for a login to set-up appointment):
servicedesk@americold.com

- Inform carriers/shipping companies/drivers that delivery **appointments are required** for deliveries to Americold. **Appointments must be made by email at least 24 hours in advance.**

Days and hours for delivery:

Monday-Friday: 6:00 a.m. - 9:00 p.m.

- Prepay all shipping charges. GES cannot accept or be responsible for collect shipments.
- Please be sure to use the proper shipping labels. Labels/boxes must be clearly marked to indicate which day they are to be delivered to the booth.
- All shipments must have a Bill of Lading or delivery slip indicating whether the product is for refrigeration or freezer, and the number of pieces, weight, and type of merchandise.
- Upon shipping, immediately send copies of the Bill of Lading form to GES and your on-site representative.
- All shipments must be consigned c/o GES to enable GES to accept them for handling. Convention centers and hotels will not accept direct shipments consigned to them, as they have no facilities for receiving or storing freight.

Important Note: Exhibitors should not ship refrigerated or frozen product, or booth display materials on the same pallet! Separate your shipments and use the appropriate shipping labels for each type of handling. Failure to do this will result in expensive material handling charges and surcharges to attempt to place your product in the proper storage area (e.g., refrigerated, frozen, or dry storage).

WORST CASE: Improperly labeled/shipped perishable product could be improperly handled (i.e., out of refrigeration) if shipped to the wrong address or on a mixed pallet, or returned to sender.

Storage • Delivery of Product by Day

- Use the correct shipping label for the type of product (i.e., refrigerated, frozen, dry, nonperishable) you are shipping.
- Label all product with your company name, booth number, type of product, and date of desired delivery.
- Delivery to your booth is not automatic, **a work order must be completed for each cold storage delivery.** Indicate the day you want the product to be delivered to your booth by circling the correct day on the shipping label for that box.
- The order will need to be confirmed at show site.

Dry Product Shipping Information

- Inform carriers/shipping companies/drivers they will need to check in at the marshaling yard and they should expect waiting time for unloading.
- Prepay all shipping charges. GES cannot accept or be responsible for collect shipments.
- Please be sure to use the proper shipping labels.
- All shipments must have a Bill of Lading or delivery slip indicating whether the product is for refrigeration or freezer, and the number of pieces, weight, and type of merchandise.
- Upon shipping, immediately send copies of the Bill of Lading form to GES and your on-site representative.
- All shipments must be consigned c/o GES to enable GES to accept them for handling. Convention centers and hotels will not accept direct shipments consigned to them, as they have no facilities for receiving or storing freight.

FDA and CBP Transitional Compliance on Food Imports under the Bioterrorism Act

There are specific guidelines for importing food into the United States.

- All facilities that manufacture, process, or hold food for consumption in the U.S. must be registered with the FDA and comply with USDA regulations.
- The FDA requires prior notification on all food and drinks imported or offered for import to the U.S. Prior notice must be received between two and eight hours before each shipment's arrival at the U.S. border.
- Compliance with all regulatory authorities is the exhibitor's responsibility.

For more information please visit:

<http://www.fda.gov/food/guidanceregulation/importexports/importing/default.htm>

Dry Storage

- Make arrangements for storage of dry materials (non-refrigerated/non-freezer items) with GES at the GES Servicerter.

Product Delivery

- **There will be a labor charge for each access to and from the refrigerated/freezer trailers.** To have product brought to/from the booth or cold storage, a work order must be placed at the GES Servicenter.
- The work order must be signed by a representative of the exhibiting company.

Cold Product Delivery

- Delivery of refrigerated/freezer product will be **available from 8:00 a.m., Saturday, June 3, through 12:00 noon on Tuesday, June 6.**
- The cold storage desk will be located inside the GES Servicenter. The GES Servicenter location will be available at a later time.

Dry Product Delivery

- Delivery of dry product storage will be **available from 8:00 a.m., Saturday, June 3, through 12:00 noon on Tuesday, June 6.**
- To help facilitate the final cleaning of the show floor prior to show opening, refrigerated, frozen, and dry product will be delivered by **handcart only** during the following times:
Sunday, June 4 10:00 a.m. - 11:00 a.m.
Monday, June 5 10:00 a.m. - 11:00 a.m.
Tuesday, June 6 9:00 a.m. - 10:00 a.m.

Product will **not be delivered by a forklift or motorized cart** during show hours.

Delivery by handcart will take more time, so please take the time to plan your deliveries prior to show open.

See the [Storage Labor/Delivery Order Forms](#) for details on how to order product delivery.

- Storage of product in excess of 4' x 4' x 4' square foot area (approximately the size of one pallet) per company, will be charged at the rate of \$248.00 per pallet. **See the Cold Storage Space Order Form for additional details.**
- Label your product so you know what specific day or case it belongs to. Create a coding system to minimize access fees and help you get the product you need.
- Ship only the **product they need** to avoid excessive costs.
- **Any product left after 12:00 noon**, on Tuesday, June 6, will be donated to the food bank.

Exhibitor Product Insurance (required)

- IDDBA does not maintain insurance covering exhibitor's property or product. We require that exhibitors obtain adequate insurance coverage, at their own expense, for property loss or damage, and liability for personal injury.
- Neither IDDBA, Anaheim Convention Center, GES nor any of the officers, staff members, directors of any of the same are responsible for the safety of the exhibitor's property and product from theft, damage by fire, accident, vandalism, or other causes, and the exhibitor expressly waives and releases any claim or demand it may have against any of them by reason of any damage to or loss of any property of the exhibitor.
- Each exhibitor must purchase or have adequate insurance coverage to protect against all possible perils including product liability, damage, or loss. See the [sample exhibitor insurance requirements](#) for complete insurance requirements.

Food Donation

- The Food Bank will be at show site to accept food donations from exhibiting companies. All donated product is distributed to soup kitchens, homeless shelters, and other organizations feeding the hungry.
- Product may be donated at the end of each show day. Further instructions on where to take donated product will be included in the exhibitor packet distributed at show site.
- Product remaining on the IDDBA refrigerated/ freezer trucks after 12:00 noon on Tuesday, June 6, will automatically be donated to the Food Bank, unless return shipping arrangements have been made prior to 10:00 a.m. Cold storage material handling forms (with Refrigerated or Frozen clearly indicated next to the carrier name) must be turned in and freight carriers must be checked in by 10:00 a.m. for all exhibitors.
- Please be sure to make arrangements for your carrier/ shipper to arrive by 10:00 a.m. on Tuesday, June 6, to pick up any product stored on the refrigerated/freezer trucks.
- Refrigerated/freezer storage will not be available after 12:00 noon on Tuesday, June 6.
- Each year our exhibitors donate thousands of pounds of food products to local food banks. Information and procedures will be available at show site. Receipts for tax purposes will be available after the show on IDDBA's website, www.iddba.org.

Tipping

IDDBA prohibits tipping of any show labor or Convention Center employees. Any attempts to solicit a gratuity by any worker for any service should be reported immediately to the GES Servicenter and IDDBA Registration.