



Exhibitor Frequently Asked Questions

Booths

What does the booth fee include?

Booth rental fee includes, in addition to the space itself for the entire exhibit period:

- ❑ A two-line identification sign for your booth that lists your company name, city, and state
- ❑ Janitorial service for the aisles of the exhibit areas
- ❑ Company name and booth number printed in the Pocket Pal (if received by October 18, 2023)
- ❑ Five complimentary exhibitor's badges for each 100 square feet of booth space purchased (any badges requested after the registration deadline will incur a \$25 fee).
- ❑ Listing on the Congress Mobile App

Guidelines for Exhibitors

The guidelines are designed to assist you and your exhibit designer or Exhibitor Appointed Contractor in preparing your booth for SCCM's 2024 Critical Care Congress.

How do I make changes to my booth?

If you need to change the size of your booth, notify SCCM Management at +1 847 827-7478 or cmcnamara@sccm.org.

What happens if I must cancel or reduce the size of my booth?

Notification of an exhibitor's decision to cancel or reduce space must be sent in writing on company letterhead to SCCM. If written notification is received by Friday, October 20, 2023 a full refund, less a 50% administrative fee, will be refunded to the company. After this date no refunds will be given.

Any booth unoccupied by 5:00 p.m. on Saturday, January 20, 2023 will be regarded as a no show and the contract to exhibit will be terminated. All freight will be removed and returned to the loading dock at the exhibitor's expense.

The Society of Critical Care Medicine assumes no responsibility for inclusion or exclusion of the name of the cancelled exhibitor or booth number in the Program and Exhibition Guide, brochures, news releases, SCCM web site, or any other materials.

Exhibitor Information

Who receives exhibitor information?

The designated Exhibit Contact for your company will serve as the company's liaison and will receive all exhibitor correspondence, exhibitor bulletins, the Exhibitor Service Manual, and other exhibitor related information.

On-Site Meetings

Exhibitors that cancel may be unable to hold meetings in conjunction with Congress or at SCCM Congress hotels.

Where do I find the most up-to-date exhibitor information?

Check our Exhibits and Sponsorships page regularly at www.sccm.org/expo to find current information regarding the floorplan, Exhibitor Guidelines, Exhibitor Prospectus, Exhibitor Service Manual, etc.

Contact Information

What should I do if I am no longer the Exhibit Contact?

Notify SCCM Exhibit Management in writing immediately. Send the new contact name, address, and any other pertinent information to Colleen McNamara at cmcnamara@sccm.org.

How do I get information about housing?

See housing information under the **General Information Section** in this Exhibitor Service Manual.