

Dear EN22 Exhibitor:

Welcome to 2022 Emergency Nursing, we look forward to assisting you with the planning of your exhibit in Denver, CO. This manual contains important details relative to your participation in September. Please take time to review this information and feel free to contact us if you have any questions.

This manual is to provide you with all of the information necessary for a successful and profitable exhibition. In this manual, you will find forms for services offered by the official show contractors. If you are utilizing outside contractors (contractors not specifically mentioned in this manual), please notify them of the insurance requirements for access to the show floor, and inform ENA Show Management and GES of the company name and personnel name.

GES requires all exhibitors to have a login to order online services. If you do not have a login already, please sign up for GES Espresso to place orders for EN22.

On behalf of ENA, we are pleased that you will be joining us this September. If there is anything that we can do to assist you, please feel free to contact us. We look forward to seeing you and to a very successful and productive EN22!

Sincerely,



ENA Show Management Emergency Nursing Exhibit Management & Fulfillment EMERGENCY NURSES ASSOCIATION 930 E. Woodfield Road | Schaumburg, IL 60173

EN22

CRITICAL DATES

Date			
Week of June 2	Exhibitor Housing and Registration Live		
Monday, August 1	Lead Retrieval Discount Pricing Ends		
Monday, August 18	Lead Retrieval Advanced Pricing Ends		
Friday, August 26 – Friday,	Advance Shipments May Begin Arriving at the Warehouse		
September 23			
Friday, September 3	Full Exhibit and Sponsorship Payment Due		
Wednesday, September 7	Housing Discount Deadline		
Thursday, September 8	Exhibitor Appointed Contractor (EAC) Notification due to Due		
Thursday, September 8	GES Discount Deadline date for Orders with Payment		
	- Booth Cleaning/Sanitizing		
	- Booth Furniture		
	- Booth Carpet		
	- Shipping: Advanced Warehouse & Direct to Show Site		
Monday, September 12	Pre-Show Attendee Mailing List distributed to exhibitors for those who purchased it		
Friday, September 23	Last Day for Advance shipments to arrive at warehouse without incurring Surcharges		
	(4:30PM EST)		
Thursday, September 29 – Friday,	Direct Delivery to Show shipments accepted onsite:		
September 30	- 8:00am – 4:00pm		

EXPERIENCE HALL SCHEDULE

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Exhibitor Move-In:			
	Thursday, September 29	1:00 p.m 4:30 p.m.	
	Friday, September 30	8:00 a.m. – 4:30 p.m.	
	All exhibits must be fully operational by 4:30 will be permitted without special permission	p.m., Friday, September 30. After this time, no installation work from ENA Show Management.	
Show Hours:			
	Saturday, October 1	11:00 a.m. – 3:30 p.m.	
	Sunday, October 2	11:00 a.m. – 3:30 p.m.	
Exhibitor Move-Out:			
	Sunday, October 2	3:30 p.m. – 8:00 p.m.	
	Monday, October 3	8:00 a.m. – 12:00 Noon	
	All exhibits will close promptly at 3:30 p.m. on Sunday, October 2. All freight not called for by 10:00 a.m., Saturday, October 2 , will be shipped by the preferred carrier of the official show contractor at the exhibitor's expense. All carriers must check-in by 10:00 a.m. on Sunday, October 2or 8:00 a.m. on Monday, October 3		

EN22

RESOURCES

Exhibitor Resource Page

You can access the Exhibitor Resource page here.

Americans with Disabilities Act Conformance

Each exhibitor shall be responsible for compliance with all applicable provisions of the Americans with Disabilities Act within its booth and assigned exhibit space, including, but not limited to, wheelchair access provisions. Exhibitors shall indemnify, hold harmless and defend ENA, its officers, directors, agents, members and employees from and against any claims, liabilities, losses, damages and expenses (including attorney's fees and expenses) resulting from or arising out of the exhibitor's failure or allegations of exhibitor's failure to comply with the provisions of the ADA. For more information on the Americans with Disabilities Act and how to make your exhibit accessible to persons with disabilities, please contact:

ADA

Civil Rights Division U.S. Department of Justice 950 Pennsylvania Avenue, NW Civil Rights Division Disability Rights Section - NYAV Washington, D.C. 20530 Phone: 800-514-0301 http://www.ada.gov/new.htm

Booth Giveaways

Exhibitors may conduct giveaways in their booth, as long as all promotion and the drawing itself take place within the contracted exhibit space. ENA will not announce winners of exhibitor booth giveaways over the microphone.

Booth Package

Each booth will be set with 8' high gray/blue/blue/gray back drape, 3' high gray side dividers, and a company identification sign (7" x 44"). Any additional furnishings and services can be ordered by using the forms in the Exhibitor Services Manual. **Please note that the hall is not carpeted and all exhibitors are required to carpet their booth(s).** Exhibitors may rent carpet from GES. The aisle carpet will be Pepper.

Business Services

UPS Business Center is the exclusive business center for the Colorado Convention Center with a convenient full-service business center located in the main concourse near Lobby F.

The following services are available onsite: posters/signs and graphics; black and white/color copies; computer workstations with design software; packing, shipping and receiving via FedEx for packages up to 150lbs; office equipment rental; binding and finishing services; office supplies; large volume production of meeting materials/books; 24/7 network; Mobility Solutions (scooters and wheelchairs) and more.

For more information about the FedEx Office Business Center at the Colorado Convention Center or to place an order, please go to <u>UPS Business Center | Denver Convention Center</u> Phone: (720) 749.3956 | Fax: (720) 749.3910

Contract Conditions/Rules & Regulations

Exhibitors must comply with all of the policies, rules, terms and regulations contained within <u>Exhibitor Rules & Regulations</u> document. Exhibitors are responsible for compliance with all facility regulations and codes concerning fire, safety and health, which may be applicable in the Experience Hall during the event.

Catering / Food / Beverage Dispensing

Any exhibitor wishing to provide food or non-alcoholic beverages in their booth during exhibit hours must receive permission from ENA Show Management. Serving alcoholic beverages in exhibit booths is strictly prohibited. For information on how to submit item(s) for approval, email <u>exhibit@ena.org</u>. Please note that outside food and beverages are prohibited and any items provided should be ordered through Centerplate, the Colorado Convention Center's Catering Department, as the official food service provider.

Convention Center

Colorado Convention Center 9800 International Drive Denver, CO 32819



Dismantling of Exhibits

All exhibits must remain intact until the closing of the show. Exhibits shall not be dismantled or removed, in whole or in part, before 3:30pm on Sunday October 2, 2022. If exhibits are not removed, ENA has reserved the right to remove exhibits and charge the expense to the exhibitor. All carriers other than the official show carriers must be checked-in by 10:00am on Sunday October 2, 2022 or 8:00am Monday October 3, 2022, otherwise the exhibitor shipment will be subject to rerouting at the exhibitor's expense.

ENA Show Management

The ENA Show Management (Smithbucklin) Office will be located onsite in the back of the Experience Hall. Prior to the show, contact ENA Show Management at <u>exhibit@ena.org</u> if you have questions.

Exhibitor Appointed Contractors

All Exhibitor Appointed Contractors (EACs) must obtain a temporary set-up/tear-down wristband from the security guards for access to the Experience Hall during move-in and move-out. All EACs must be registered with GES by Thursday September 8, 2022.

Exhibitor Registration

As an exhibiting company, you are entitled to receive four (4) complimentary Exhibit Hall Only badges per 100 sq. feet of exhibit space purchased. Exhibitor badges are for Exhibitor's full and part time employees or contractors and do not allow access to sessions. Exhibitors who purchase more than 100 sq. ft. are entitled to four (4) additional badges for every 100 sq. ft. purchased.

Exhibitor Service Center

GES will staff an Exhibitor Service Center throughout the show to help exhibitors with all of their orders. The GES Service desk will be located in the back of the Experience Hall. Exhibitors may follow up on advance orders as well as place any onsite orders at the Exhibitor Service Center. Place your order by Thursday September 8, 2022 to take advantage of advance order discount rates.

Lead Retrieval

CSI is the official lead retrieval vendor of Emergency Nursing 2022. The lead retrieval order form can be found in the Exhibitor Services Manual. Exhibitors should plan to pick-up and return their device on-site at the Lead Retrieval Counter.

Official Hotels

On Peak is the official contact for Housing for Emergency Nursing 2022. The official hotels will not call exhibitors or sponsors to make housing arrangements. **Exhibitors will receive the link to book housing in the registration confirmation email**, as you must be registered before booking your housing.

The following hotels are listing as host hotels for EN22

Hotels	Room Rate (per night)	Distance to Convention Center
Hyatt Regency Denver (HQ)	\$239.00	250 ft. /Walking: 1 minute
Embassy Suites Denver Downtown	\$239.00	400 ft. / Walking: 2 minutes
Le Meridien	\$234.00	0.1 Mile / Walking: 2 minutes
Hilton Denver City Center	\$219.00	0.4 Miles / Walking: 8 minutes

To reserve a room, you must be a registered attendee or exhibitor. A special block of hotel rooms has been secured for Emergency Nursing 2022 within walking distance to the Colorado Convention Center.

Security

Show Management shares your concern for the security of your products and has taken steps to ensure a safe, secure environment for all exhibitors. Show Management will provide perimeter security for the duration of the show and additional security during move-in and move-out to be stationed at primary freight entrances. However, Show Management cannot provide security for every booth on the show floor and is not responsible for any theft or damage to product or displays.

- OBTAIN INSURANCE, which includes a rider to your existing insurance policy to protect your entire exhibit and product from the time they leave your warehouse until they return.
- Do not mark the contents of the package on the cartons or crates. Do not store products in "EMPTY CARTONS."
- Ship products in locked cages or trunks when possible to the correct address listed in the service kit.
- Make a complete list of all products shipped, listing model #'s and serial #'s, whenever possible.
- Mount or attach products to your display whenever possible.
- Secure your staff's personal property at all times. (Move-in/out is the most vulnerable time)
- Stay with your products on closing day until your products are securely packed and marked for shipment. Make outbound shipping arrangements in advance of the close of the show at the GES Service Desk on-site.
- Inform your staff members working in your booth of the rules regarding removal of merchandise from the show.
- Do not sell, give away, or trade merchandise during or after the show. Re-crate the product and return it with your



• Do not wait until the end of the show to inform management of damage or theft. Contact security and/or show management on-site immediately.

Storage Behind Booth Back Drapes

Nothing may be stored behind booths and back wall drapes. ENA, the Colorado Fire Prevention Division and the Colorado Convention Center may inspect exhibits to ensure compliance. Accessible storage may be arranged with GES.

Key Contacts

ENA Show Management

E: exhibit@ena.org

- Food & Beverage
- Housing
- Registration

<u>GES</u>

Order Form: Download the Order Form

P: (214) 634-1463

- Booth Cleaning / Sanitizing
- Booth Furniture
- Booth Carpet
- Shipping; Advanced Warehouse & Direct to Show Site

Colorado Convention Center

- Electrical
- Plumbing & Gas
- Rigging & Hanging Sign
- Aerial Lighting
- Cable TV
- Rigging Services
- Security

CSI

E: exhibitor-support@csireg.com

P: 866.600.5323

Lead Retrieval Services

Encore

- E: exhibits@encoreglobal.com
- P: 800.966.4498
 - AV Services

SmartCity

- E: Smart City Networks Login
- P: 888.446.6911
 - Internet Services

Important Forms & Links

GES Online Link for Booth orders - Download Order Form



