INTERNET SERVICE

High Speed (Hardwired) Internet Access
10 MBPS Burstable to 50 MBPS

Policies:

- The RBC Convention Centre Winnipeg is the sole provider of hardwired high speed internet in the facility.
- Each paid connection is to be used by one computer only.
- No connection can be resold.
- Splitting of each connection for additional computers is subject to an additional charge of $90.00 per connection.
- Customer installed equipment is not allowed to provide wireless internet access from a hard-wired connection.
- We cannot guarantee performance if running **Windows XP.**
- Other charges may be incurred if the above policies are not followed.

Cost of each computer connection:

Primary Single Line – Per Line – Per Event Duration	$275.00 plus applicable taxes
Additional Computer (Switch/Split Line) – Per Computer, Per Event Duration	$ 90.00 plus applicable taxes

- Additional computers must be in the same room as the primary connection.
- User name and password will be provided by the RBC Convention Centre Winnipeg.
- Report any internet issues to our IT personnel immediately at (204)957-4518.
- Services installed but not used will not be refunded.

High Speed (Wireless) Internet Access – TELUS Wi-Fi

Free and friendly

1. Turn Wi-Fi on
2. Select the #TELUS network
3. Open a browser
4. Enter you email
5. Accept terms and click Submit
6. Happy browsing

Special Programing costs such as creation of VLAN's may result in additional charges. A minimum **$250.00** charge may apply.

Support service is available from 8:30 a.m. – 4:30 p.m., Monday through Friday at 204-956-1720.

Effective December 16, 2015

INTERNET SERVICE ORDER FORM

Complete and forward this order form, allowing at least 7 days notice, to ensure installation of service by date required.

RBC Convention Centre Winnipeg,
Attention: Mary Fehr
Telephone: (204) 957-4538   Fax: (204) 957-4576
 Email: maryf@wcc.mb.ca

Event: _____   Event Date: _____

Company Name: _____

Contact: _____   Telephone: _____

Address: _____

City/Province: _____   Postal Code: _____

Email: _____   Floor / Booth #:_____

Description	Quantity	Booth Number	Cost	Total Cost
# of Primary Ethernet Jacks			$275.00 each	$
# of Additional Jacks:			$90.00 each	$
Is connection for a P.O.S. Machine? Yes _____ No _____				
Special Programing: Costs such as creation of VLAN				
Internet Questions? Contact our IT Department at (204) 957-4518			Sub Total	$
			Provincial Sales Tax (8%)	$
			GST Reg. #R121426019 (5%)	$
			TOTAL	$

If paying by credit card, please specify:

CREDIT CARD NO:_____EXPIRY DATE:_____

CARD HOLDERNAME:_____CARDHOLDER SIGNATURE:_____